



SMART maintains service for essential trips as COVID-19 emergency continues

- SMART will continue to operate current services
- Per the Governor's Executive Order, Mass Transit and its workers are deemed Critical Infrastructure during this crisis
- Updates on SMART service can be found at www.smartbus.org.

March 23, 2020 – Detroit, MI: SMART will continue to provide bus services after mass transit service and its workers were identified as 'critical infrastructure' in the Governor's Executive Order 2020-21. . Mass Transit services and our workers are listed as Essential Critical Infrastructure Workers in the published list from The Cybersecurity and Infrastructure Security Agency (CISA).

This morning, SMART instituted a structured reduced weekday service schedule to keep transportation available for essential trips, while responding to reduced demand. SMART services provide a critical role getting those who need transit to get to critical infrastructure jobs as well as those who need to make essential trips. SMART will continue coordinating with our partners at the state and transit agencies across the region coordinate our efforts.

"SMART is committed to keeping services in place to safely and responsibly get people to critical infrastructure jobs, grocery stores, medical appointments and pharmacies," said Robert Cramer, Deputy General Manager. "We will continue to take steps to keep our drivers and riders safe and to prevent the spread of the virus."

SMART has instituted several initiatives in response to COVID-19, including; stopping the collection of fares on all services and requiring rear boarding/deboarding; requesting riders to distance themselves from other riders as best they can when they are on the bus; enhanced cleaning and sanitizing of SMART buses and facilities with electrostatic micro-bacterial spray treatments; and, nightly bus cleaning and new bus cleaning 'teams' stationed in the field with extra crews to get another mid-day sanitization of the bus.

For information on SMART routes and the service reduction, visit www.smartbus.org or call SMART Customer Service representatives at (866) 962-5515, Monday through Friday, 6:30 a.m. to 6:00 p.m. and Saturday from 8:30 a.m. to 4 p.m.

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Serving residents since 1967, SMART is southeast Michigan's only regional public transportation provider, offering convenient, reliable and safe transportation for Macomb, Oakland and Wayne Counties. SMART's Fixed Route and small bus services connect people to employment and educational institutions, medical appointments and shopping centers. For routes and fare information, visit smartbus.org.