



## **Suburban Mobility Authority for Regional Transportation**

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**To:** SMART Public Ridership  
**From:** Information Technology Department  
**Date:** February 9, 2026  
**RE:** Connecting To the SMART Rider WI-FI Service

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The following points outline the steps required to connect with the free SMART Public Rider WI-FI service.

- On your mobile device, go to your usual WI-FI settings location to search for a new WI-FI connection.
- Look through the list and select the **SMART-Bus#**, SSID. (Bus# will be the 4-digit ID of your bus)
- You will be prompted for a password, which is **smartmovesus**. (all lowercase, no spaces)
- You will then be presented with an acceptance required, terms of service agreement.
- Once agreed to, you may freely use your mobile devices, web browser application, to surf the internet.

The SMART Service Terms and Conditions provided below can also be reviewed on your device before agreeing to them.

**This Internet service (Service) is provided by the Suburban Mobility Authority for Regional Transportation (SMART) to its customers ("User(s)"). Please read below Service Terms and Conditions. To use the Service, Users must accept these Service Terms and Conditions. SMART may revise these Terms and Conditions at any time and by using the Service the User accepts these Terms and Conditions and any revisions thereto. SMART reserves the right at all times to withdraw the Service or change the specifications or manner of use of the Service.**

1. The Service allows the User to access the Internet by using the User's device. In order to use the Service, the User must use a network-enabled device and related software. It is the User's responsibility to ensure that the User's device works with the Service.
2. SMART may from time to time, at its discretion, modify, enhance, or suspend the Service.
3. The User acknowledges and consents that:
  - (a) The Service has to be operated properly in accordance with the recommended practice, and with the appropriate hardware and software installed;
  - (b) The provisioning of the Service may reveal location-specific data, usage and retention of which are subject to the local standard privacy policy and jurisdiction;
  - (c) SMART recommends that Users do not use the Service to transmit or receive any confidential information or data and should the User choose to do so, it is at their own risk;
  - (d) The User's device may be exposed to viruses or other harmful applications through the Service, and SMART does not guarantee the security of the Service. Unauthorized third parties may access a User's device or files or otherwise monitor a User's connection. In using the Service, the User voluntarily assumes this risk;
  - (e) Under no circumstances will SMART, its Board of Directors, officers, employees or agents be liable or responsible for any cost, claim, damage or loss to the User or to any third party whether direct or indirect of any kind, whether foreseeable or unforeseeable, including revenue, loss of profits or any consequential loss in contract, tort, under any statute or otherwise, including but not limited to negligence, arising out of or in any way related to the Service; and
  - (f) The User agrees not to use the Service for any purpose that is unlawful or inappropriate, as determined in SMART's sole and absolute discretion. The User agrees and acknowledges that SMART may be required to provide assistance and information to law enforcement, governmental agencies, and other authorities, in connection with the User's use of the Service, and by using the Service, the User hereby consents to the release of such information.
4. The User's use of the Service is subject to the coverage and connectivity conditions of the Service network, and SMART makes no guarantee regarding the service performance and availability of the Service network. SMART hereby expressly reserves the right to cease the provisioning of the Service in the event the same is being substantially affected by reasons beyond the control of SMART.
5. This Service is provided on an "as is" basis without warranties of any kind.