

Virtual Public Hearing

2026 Service Changes



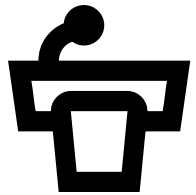
Thank you for attending. We will begin shortly.



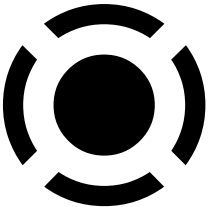
General Housekeeping



To request to speak, use the “Raise Hand” feature. If dialing in, enter ***9**. You may also submit questions to staff using the chat pane.



When speaking, please state your name and, if applicable, your organization.



A recording of this presentation will be posted on SMART’s official YouTube channel.

Overview of Changes

New Routes

100 Hamtramck
120 Fort Street
(Previously 162 Fort Street)
750 Wixom

Eliminated Routes

255 Ford Road Express
562 *FAST* Gratiot (DMC)
796 Perry/Opdyke

Route Extensions

Routes 430, 494, 510,
610, and 780

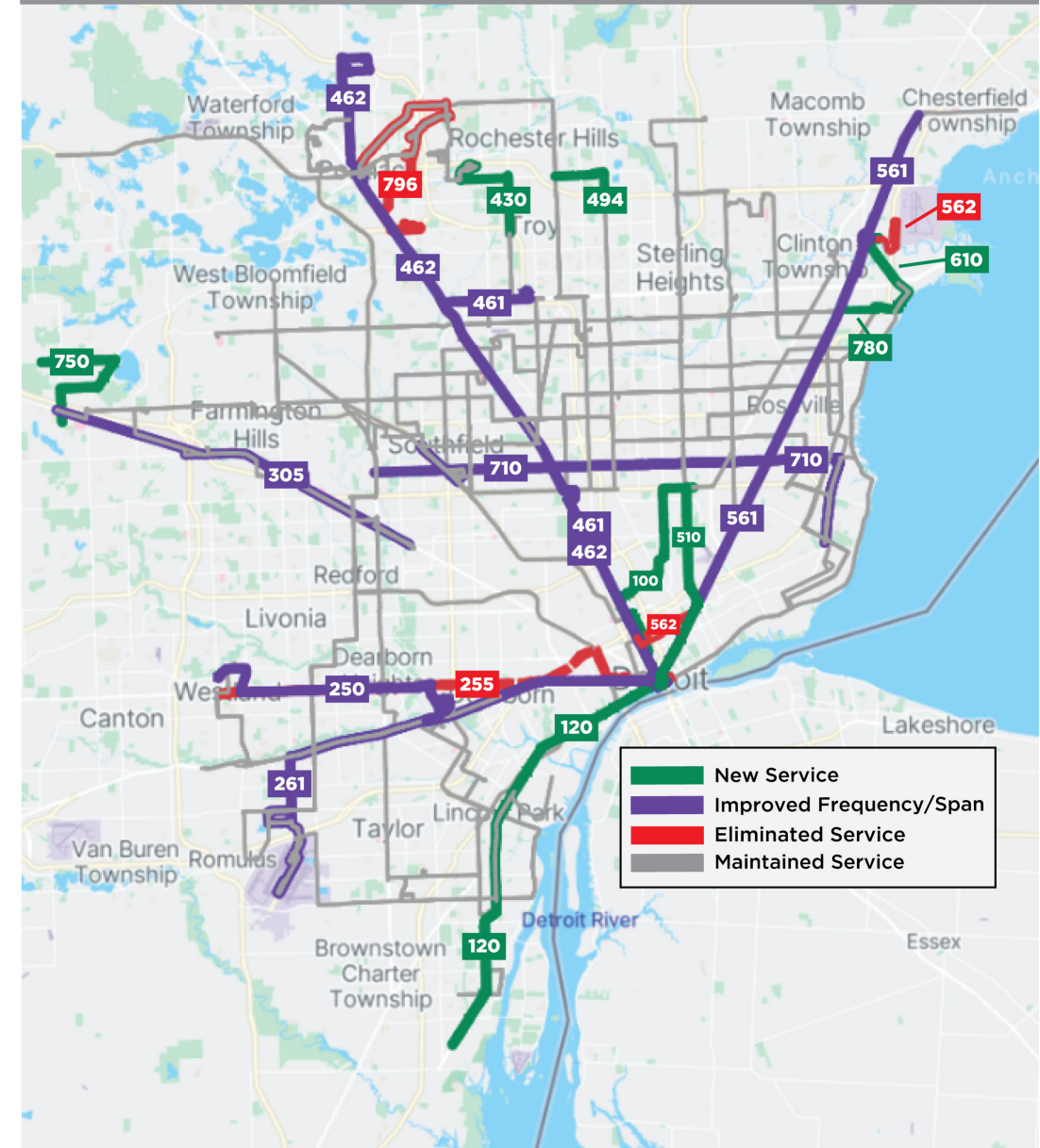
Frequency Improvements

FAST 261, 461/462, and 561
Routes 250 and 710

Service Span Improvements

Routes 250 and 305

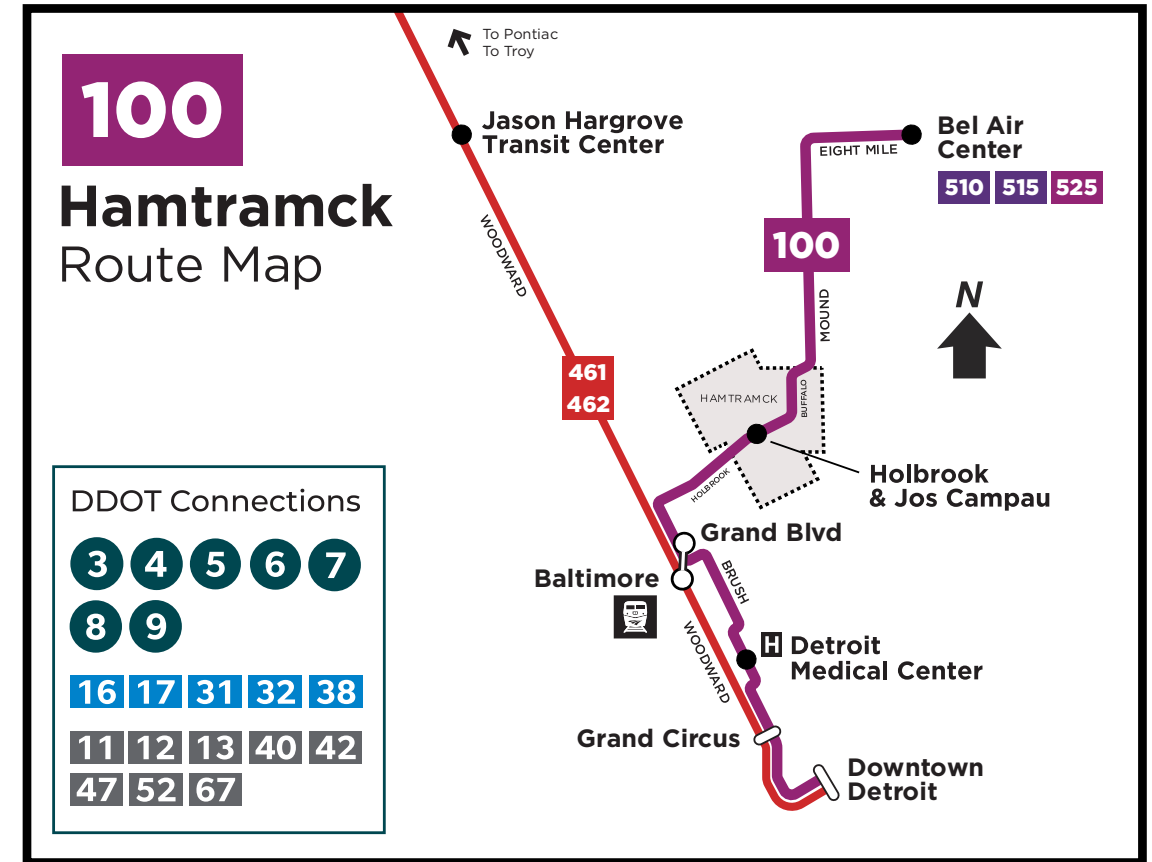
2026 Service Changes Systemwide Map



NEW! Route 100: Hamtramck

- Hourly service operating from 6am-12am Monday-Saturday and 9am-5pm Sunday
- Connects downtown Detroit, DMC/Detroit VA, Hamtramck, and Bel Air Center

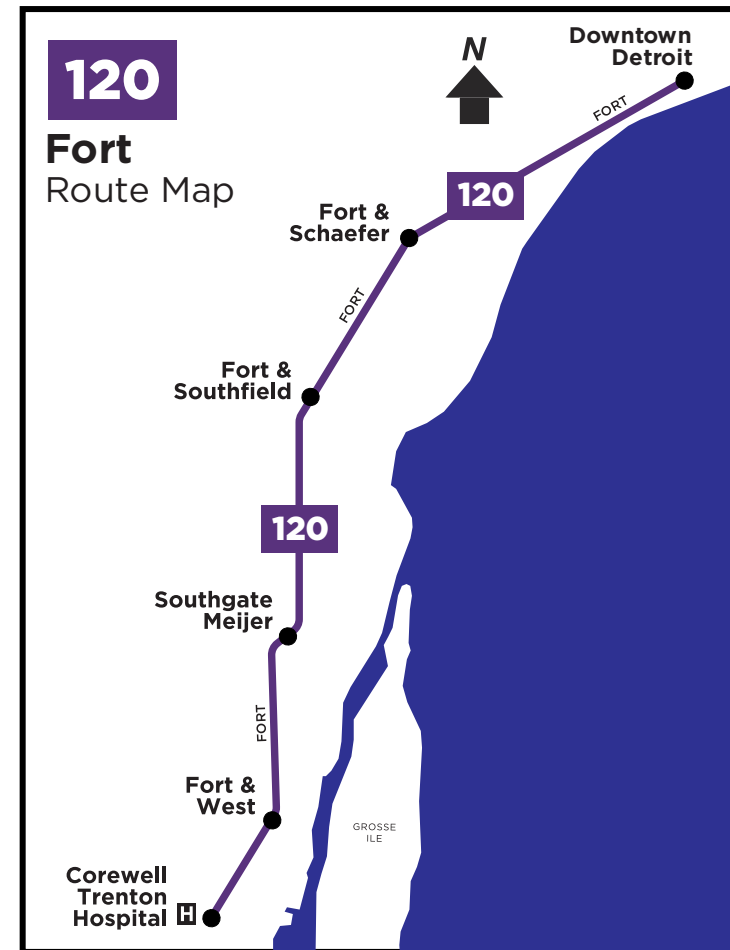
Schematic diagram. Not all stops are shown.



NEW! Route 120: Fort Street

- 5am-12am Monday-Friday,
6am-12am Saturday and Sunday
- Every 30 minutes on weekdays
from 6am to 7pm, hourly during
off-peak and weekends
- Connects Detroit, Lincoln Park,
Southgate, Riverview, and Trenton
- **Number change from 162 to 120**
Route will launch with local stop
spacing outside Detroit

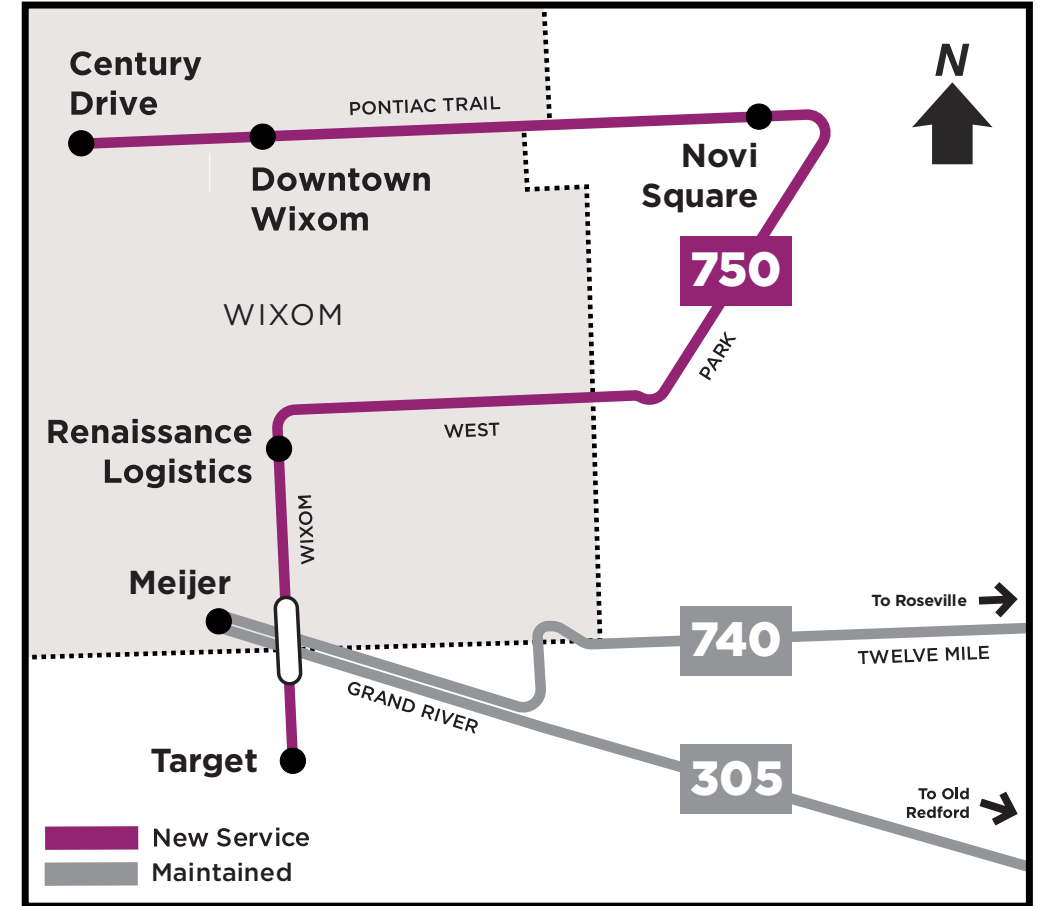
Schematic diagram. Not all stops are shown.



NEW! Route 750: Wixom

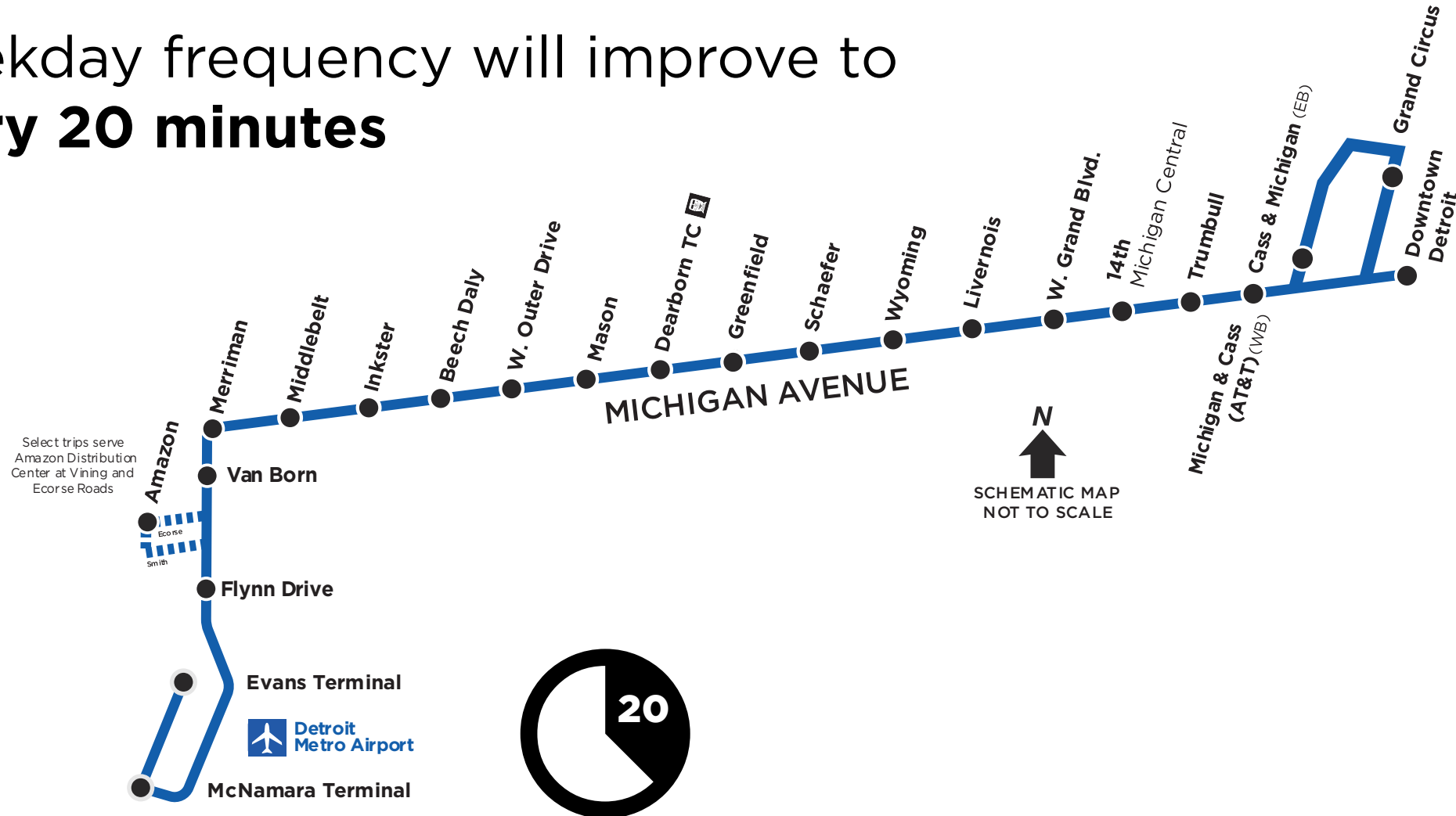
- 6am-11pm Monday-Friday, 8am-8pm Saturday, and 9am-5pm Sunday
- Hourly service
- Connects downtown Wixom and other commercial destinations to existing service on Grand River

Schematic diagram. Not all stops are shown.



261: FAST Michigan

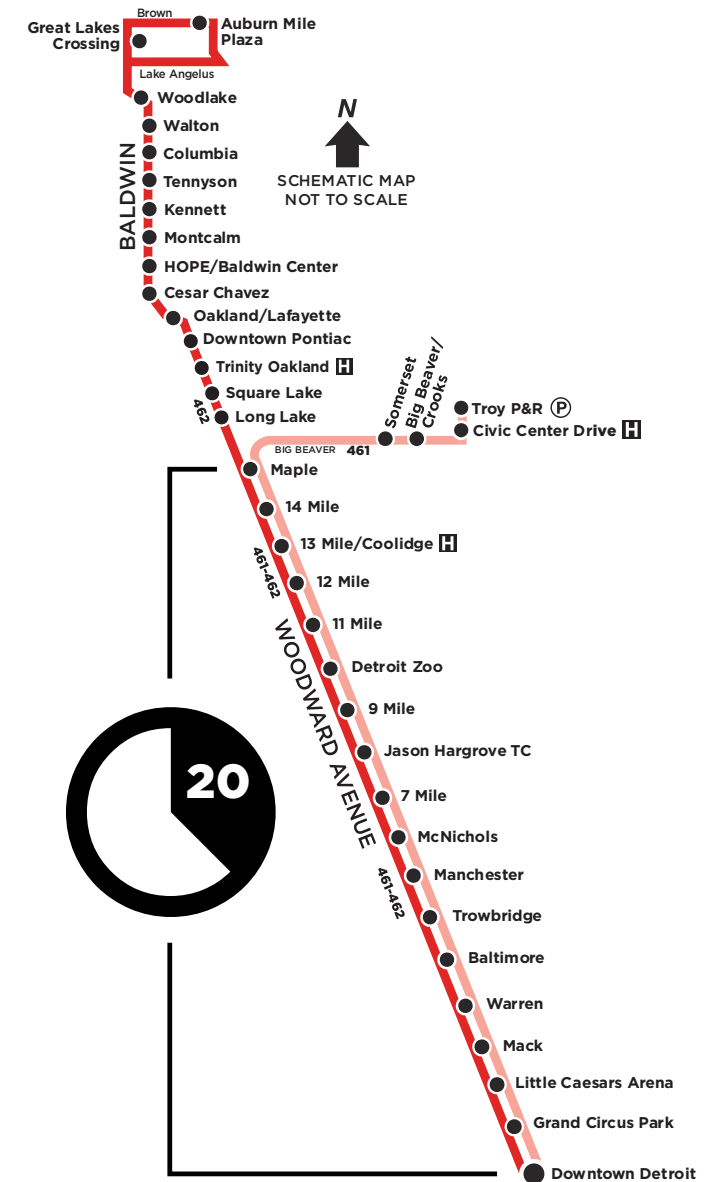
- Weekday frequency will improve to **every 20 minutes**



461/462: *FAST* Woodward

- Weekday frequency will improve to **every 20 minutes combined** between Birmingham and Detroit
- North of Birmingham, each branch will arrive every 40 minutes

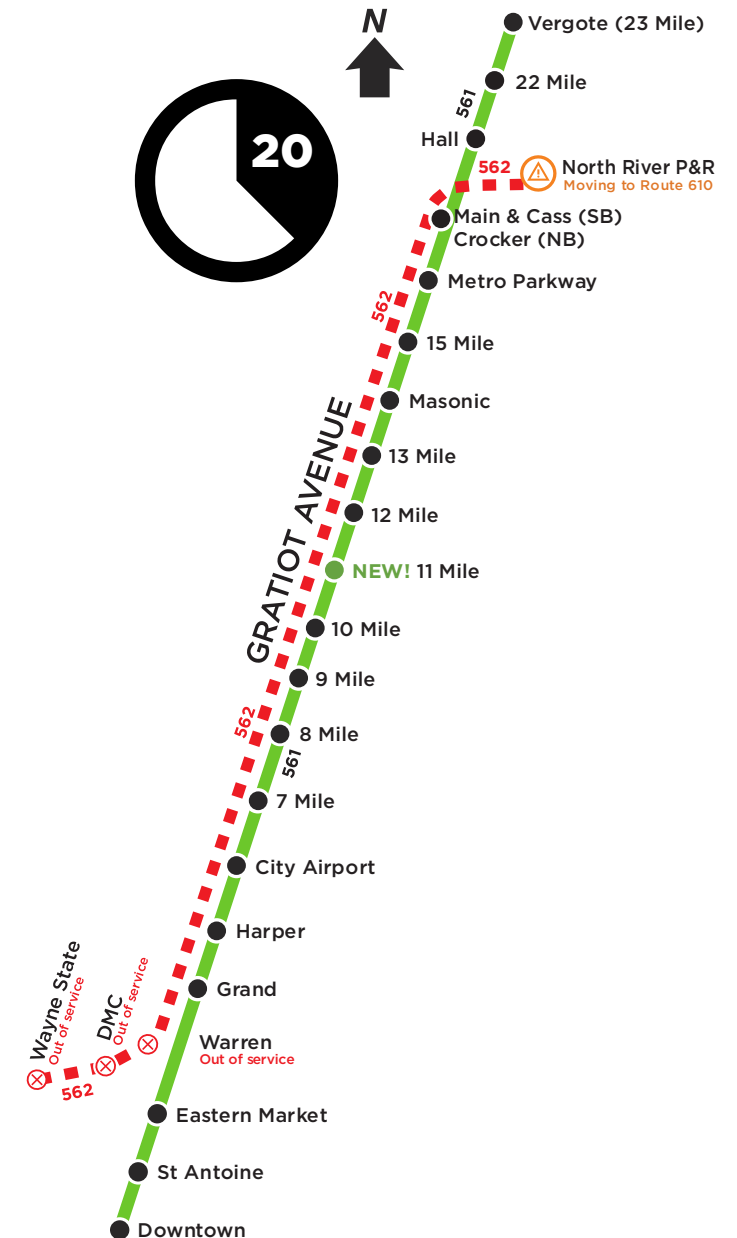
Priority Enhancement
Proposed for January 2026



561: *FAST* Gratiot

- Route 563 will become **Route 561** for consistent corridor numbering
- Weekday frequency will improve to **every 20 minutes**
- Route 562 will be eliminated

Priority Enhancement
Proposed for January 2026



Routing Changes in Oakland County

430 Main Street

Extended north via Crooks and Auburn to connect with Route 790 at Adams Road Meijer & Walmart

494 Dequindre

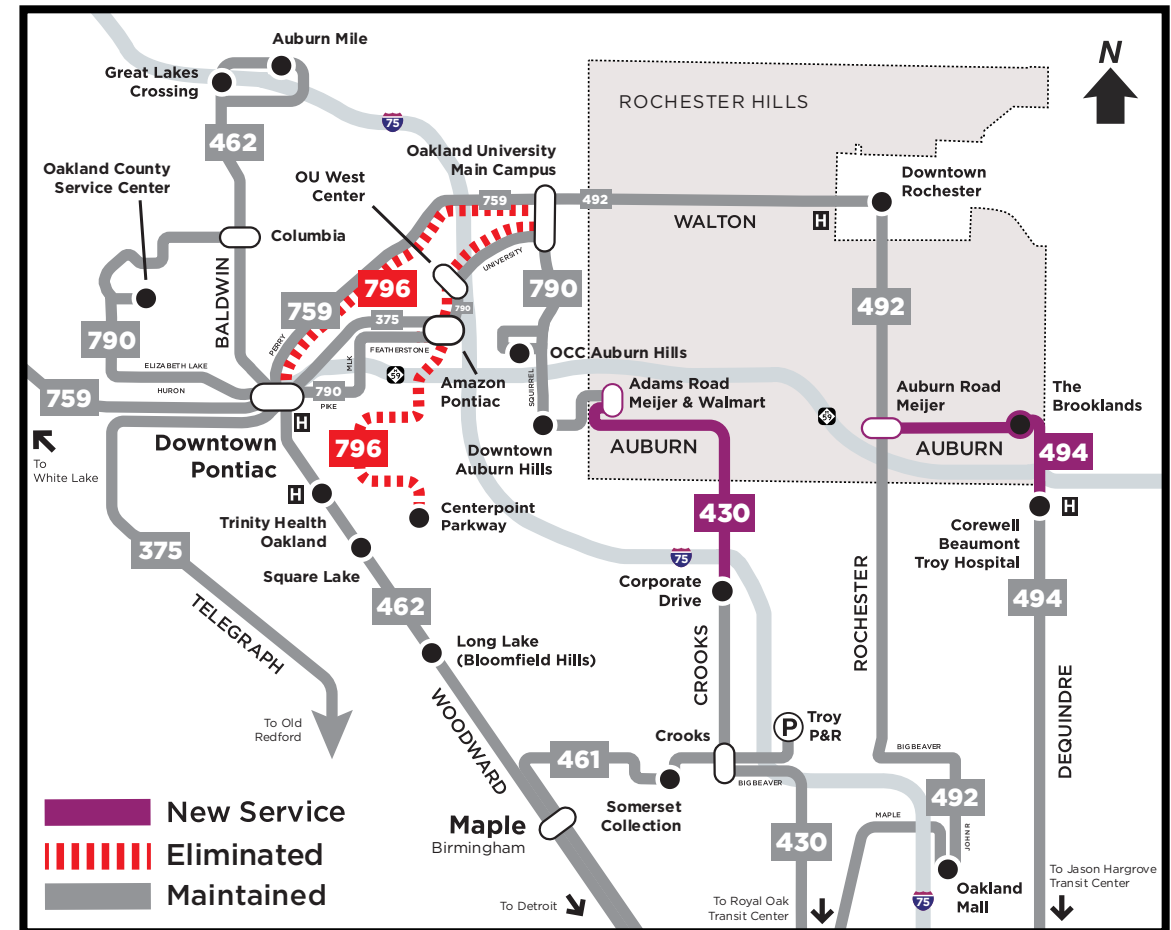
Extended north via Dequindre and Auburn to connect with Route 492 at Rochester & Auburn

796 Perry-Opdyke

Service will be eliminated

Public input highlighted low ridership, redundant coverage

Schematic diagram. Not all stops are shown.



Routing Changes in Macomb County

Schematic diagram. Not all stops are shown.

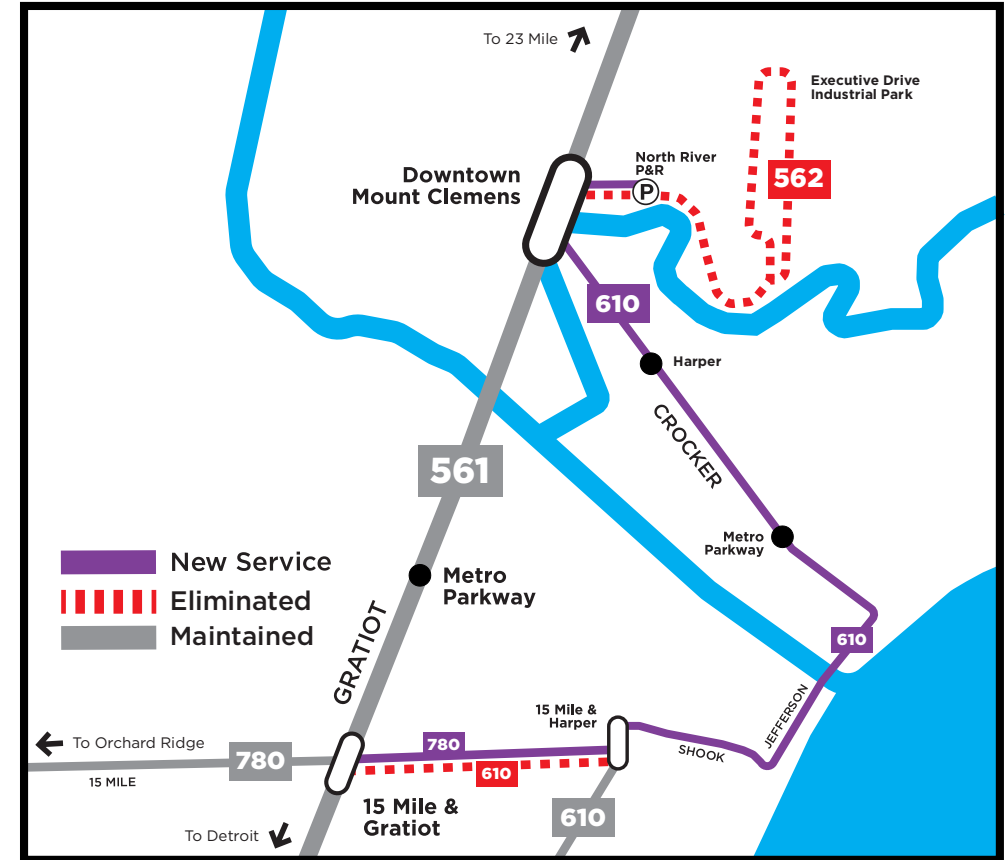
610 Kercheval-Harper

Extension north from Harper & 15 Mile to Mount Clemens and North River P&R via **Shook, Jefferson, and Crocker**

- In a later phase of SMARTer Network changes beyond 2026, service will extend south into downtown Detroit

780 Fifteen Mile Crosstown

Extension east from Gratiot to Harper to cover service removed from Route 610





Additional Fixed Route Changes

250 Ford Road

- Weekday frequency will improve to **every 30 minutes**
- Saturday service will be added

255 Ford Road Express

Service will be eliminated

305 Grand River

New 11:00pm departures in each direction

510/515 Van Dyke Locals

Extension to downtown Detroit via Van Dyke and Gratiot

- Lakeside Circle branch will remain Route 510
- Shelby Walmart branch will become Route 515

Priority Enhancement
Proposed for January 2026

710 Nine Mile Crosstown

Weekday frequency will improve to **every 30 minutes**

SMART Flex Expansion

SMART Flex grows from **5 zones to 10** in 2026:

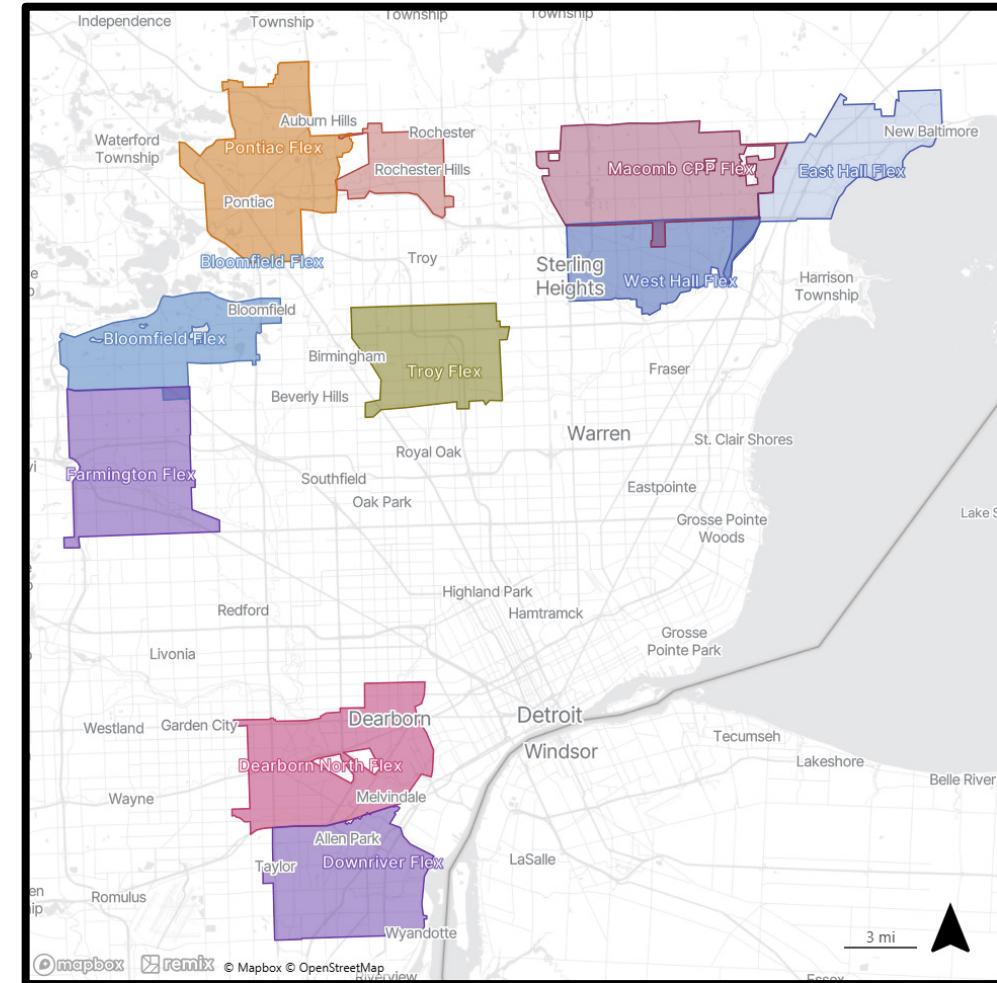
- Pontiac/Auburn Hills
- Troy/Clawson
- Farmington/Farmington Hills
- Bloomfield
- Rochester Hills (operated by Older Persons' Commission)
- East Hall Road
- West Hall Road
- Macomb (operated by Richmond / Lenox EMS)
- Dearborn
- Downriver

Distance cap

Flex is designed for shorter trips. A distance cap will increase efficiency and allow for a greater number of trips.

On-demand service

The option to prebook rides will be removed from the service due to the high number of late cancellation and no-show rates. This will allow for a more efficient on-demand experience.





What's Next?

We will implement these service changes on a **quarterly basis** with enhancements taking effect in January, April, June, and September. The first changes will go live on **Monday, January 5th**.

Watch for additional information on our website and social media pages as the team at SMART works to bring you better bus service throughout 2026.



Other Ways to Submit Your Comments

- **By email through 11/20**
PublicHearing@smartbus.org
- **By mail through 11/20**
SMART Administrative Offices
535 Griswold Street, Suite 600
Detroit, MI 48226
- **By phone via TTY/Michigan Relay**
711/866-962-5515, Option 2

Thank you!

Public Participation

