



Buhl Building ▪ 535 Griswold Street, Suite 600 ▪ Detroit, MI 48226

Item 9 (H) Service Change: Public Input Materials

- a. Public Hearing Presentation Slides
- b. Public Hearing & Meeting Materials
 - i. Emailed Comments
 - ii. Facebook & Twitter Public Comments
 - iii. Written Comment Cards (from Pontiac in-person meeting)
 - iv. Hand Delivered Signed Comment Letters
 - v. In-Person Meeting Sign-in Sheet
 - vi. Virtual Public Hearing Attendees/Comments Report

Also available: Zoom Recordings of the Public Hearings

Topic: SMART Public Hearing

Start Time : Aug 19, 2020 11:18 AM

Meeting Recording:

https://smartbus.zoom.us/rec/share/1NFkHunt8mxIWIHGth3QS68_L5jiaaa81yAdqPEOmE3A9s0FkMSmVIGIUbbJhSAr

Topic: SMART Public Hearing

Start Time : Aug 19, 2020 04:41 PM

Meeting Recording:

https://smartbus.zoom.us/rec/share/-_MkCb_C52pOfIHur1rCepcYNL7vaaa81yZL-fMExUgLOLfRvB_fUbebB7MnWfrS



Proposed Service Adjustments August 2020

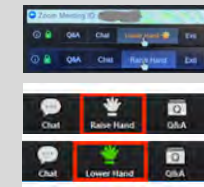


ZOOM Your Comments to SMART

After the presentation, we'll take comments.

Let us know you'd like to comment by raising/ lowering your hand:

- Connected via Web:
 - Type your question in "Q&A"
 - Raise your hand to make verbal comment
- Connected via Phone:
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- *Please be kind, courteous, and limit comments to 3 minutes or less.*



Or, use a shortcut:
Windows can use Alt + Y to raise/lower
Mac can use Option + Y to raise/lower



SMART Path Plan

- A 2 year in-depth study of the current Fixed Route system
- Public input included on-board survey, in-person meetings, and digital engagement
- Developed potential changes to improve efficiency, increase frequencies and pilot new service delivery options



Plans for the Next Year

- Implement proposed changes over the next year
- Coordinate with service changes - September, January, April & June
- Official Public Hearing scheduled August 19th via Zoom
- We need **your** input!



First Implementation - Fall 2020

Proposed Route Changes – Overview Summary

- First implementation focuses on improvements to Pontiac area bus routes
- Timing will allow better access to new jobs at Silverdome site / Amazon buildings as they come on line
- Changes are designed to make service better, more convenient and easier for Pontiac residents to use to get around
- Extending FAST to Great Lakes Crossing area will provide better service along the popular Baldwin Ave corridor for Pontiac residents and better, one-seat access to jobs and businesses for residents along the entire Woodward corridor



First Implementation - Fall 2020

Proposed Route Changes – Overview Summary

- 275 Telegraph:
 - **Split** route into north and south routes overlap ~5 miles in middle
 - **Extend** northern terminus east of Downtown Pontiac to Opdyke
- 462 FAST Woodward:
 - **Extend** northern terminus north from Downtown Pontiac to Great Lakes Crossing area **replacing** current Route 753 with more frequent service
- 753 Pontiac - Baldwin Road:
 - **Entire routing replaced** by extended FAST Woodward 462
- 752 Pontiac - North Hill Farms (*New 790 Pontiac Crosstown*):
 - **Double the length** of current route to serve east Pontiac/Auburn Hills
 - **Extend** current route from Downtown Pontiac east to Amazon, Oakland U, OCC
- 756 Pontiac - Perry - Opdyke
 - **Change routing** to increase service for south Pontiac neighborhoods (new Route 790 will serve Oakland U)
 - Connect to St Joe Hospital, Centerpoint Parkway and FAST Woodward 462
- 760 Thirteen/Fourteen Mile Crosstown
 - **Extend** route ~1 mile south to end at Telegraph & 12 Mile Meijer



275 Telegraph

- Split Telegraph into two routes:
 - 275 Telegraph South
 - Meijer at 12 Mile/Telegraph in Southfield to Southland Center in Taylor
 - 375 Telegraph North
 - Meijer at Grand River/McNichols in Detroit to Amazon in Pontiac
- Routes overlap between Grand River and 12 Mile to allow multiple opportunities to transfer
- Improve reliability and connect to new job centers like Amazon in Pontiac



What's Changing?

- ✓ Split Route in Two
- ✓ Extended Length (of North Route)
- ✗ Span of Service (same)
- ✗ Frequency (same)



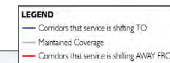
752 Pontiac - North Hill Farms

- Proposed rename: 790 Pontiac Crosstown
- Modified to connect to Oakland University via new Amazon facilities
- New routing travels through Phoenix Center providing a one seat ride east to west across Pontiac
- Connect to new job centers



What's Changing?

- ✓ Serve east Pontiac, Auburn Hills including Oakland U, OCC and Amazon
- ✓ New name/number (Pontiac Crosstown 790)
- ✗ Span of Service (same)
- ✗ Frequency (same)



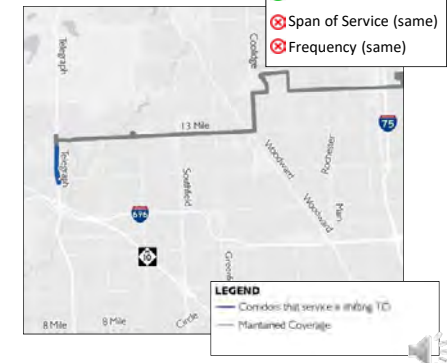
756 Pontiac - Perry - Opdyke

- Proposed rename: 796 Pontiac - Perry - Opdyke
- Extend to Centerpoint Parkway via new Amazon facility
- Remove route segment connecting to Oakland University; now served by new 790 Pontiac Crosstown
- Connect to new job centers and streamline service



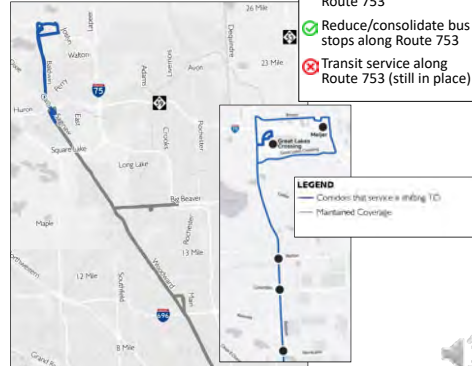
760 Thirteen/Fourteen Crosstown

- Extend 760 to Meijer at 12 Mile/Telegraph in Southfield
- Established a stronger destination endpoint of the route
- Provides a central transfer point connecting to the new 275 Telegraph South/375 Telegraph North



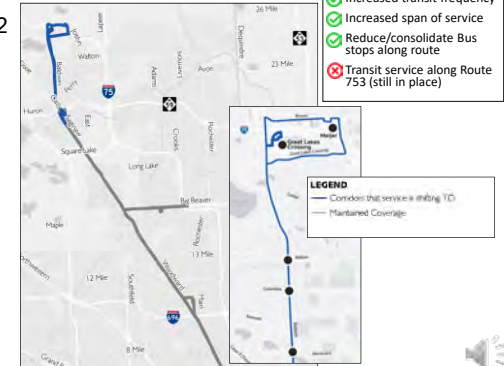
462 FAST Woodward

- Extend 462 up to Great Lakes Crossings & Auburn Hills Meijer
- One seat ride from Downtown Detroit to Great Lakes Crossings
- No longer need to transfer at Phoenix Center
- Connect to a major job center while improving frequency of buses along Baldwin Road



753 Pontiac - Baldwin Road

- Replace** Route 753 with 462 FAST Woodward
- Allows for a one seat ride from Baldwin Road to anywhere along Woodward
- No need to transfer at Phoenix Center to access destinations farther south
- Improves frequency along Baldwin Road with new limited-stop service



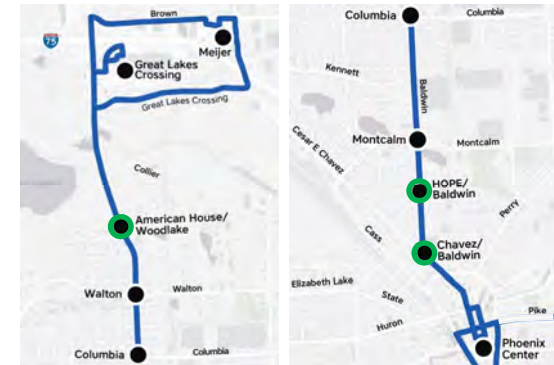
462 Replacing 753 - Added Stops

- Analyzed all current stops for the 753:
 - Ridership
 - Access
 - Safety
 - Space
- Identified three additional stops
- Added step of working with City and stakeholders to add crosswalk at HOPE stops
- Stops will see more/new amenities in coming months



462 Replacing 753 - Added Stops

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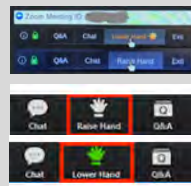


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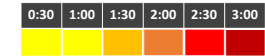


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THIRTY SECONDS LEFT

Public Comment Speakers

1)

Timer Active

Public Hearing Schedule

- To comply with the Governor's Stay Safe order, public hearings will be by conference call. The public is invited to attend virtually and may participate at the public comment period via smartphone, tablet or computer.
 - Wednesday, August 19, 2020 at 11:30 AM and 5:00 PM
 - **In-Person Meeting**
Thursday, August 20, 2020 at 4:00 PM
Pontiac City Hall Parking Lot
47450 Woodward Avenue, Pontiac
- Visit the SMART website Public Hearing information page for the link to the Zoom meeting
 - <https://www.smartbus.org/About/News/smart-public-hearings>



Provide Feedback

- Comment deadline is end of day on Thursday, August 20th
- Feedback is accepted via:
 - Email: PublicHearing@smartbus.org
 - Facebook and Twitter
 - Phone: (866) 962-5515; press 2
 - Mail:

Public Hearing - SMART Administrative Offices
535 Griswold Street, Suite 600
Detroit, MI 48226

Thank You!



Gibbons, Beth

From: Venessa E Boykin <Venessa.Boykin@flagstar.com>
Sent: Friday, July 31, 2020 1:29 PM
To: Public Hearing
Subject: ROUTE SUGGESTIONS

Hello

I would like to suggest that the 465 be put back on the line and take the route it used to take going to and from Downtown Detroit and to Auburn Hills. When that bus went that route it was great it showed up on time and it made a lot of us riders only have to take 2 or in some cases 1 bus. Once the Fast bus took over that route (461/462) Bus service has not been that great the bus is late, and at times a no show this causes problems because it made us late for work. Because of the pandemic getting Lyft/Uber is very difficult if you can get one at all. Please consider this suggestion.

Thank You

This e-mail may contain data that is confidential, proprietary or non-public personal information, as that term is defined in the Gramm-Leach-Bliley Act (collectively, Confidential Information). The Confidential Information is disclosed conditioned upon your agreement that you will treat it confidentially and in accordance with applicable law, ensure that such data isn't used or disclosed except for the limited purpose for which it's being provided and will notify and cooperate with us regarding any requested or unauthorized disclosure or use of any Confidential Information.

By accepting and reviewing the Confidential information, you agree to indemnify us against any losses or expenses, including attorney's fees that we may incur as a result of any unauthorized use or disclosure of this data due to your acts or omissions. If a party other than the intended recipient receives this e-mail, he or she is requested to instantly notify us of the erroneous delivery and return to us all data so delivered.

Gibbons, Beth

From: Tammi Mathis <tmathis165@gmail.com>
Sent: Friday, July 31, 2020 6:51 PM
To: Public Hearing
Subject: Baldwin Bus

I think it would be horrible to end that bus especially with the homeless shelter, soup kitchen, clothes closet and other help for disadvantaged people on that route. There are also a number of older people and disabled people that use that route to shop, and pick up prescriptions.

It would make things more difficult to obtain for people that are already in a difficult situation.

Since most of the things open by 8a, why not run the bus a few times in the morning and a few in the evening?

I was in a car accident last year and I understand how difficult it is to get around with a walker. I haven't ridden a bus since September. If there is no fixed route you can't get a connector bus.

Maybe make the connector bus one that picks up a few times a day in that neighborhood. That is a large area with a number of disabled and elderly people to not has a transportation service.

Tammi A. Mathis
207-272-9103

Gibbons, Beth

From: Lynne Copeland <lmcope309@gmail.com>
Sent: Friday, July 31, 2020 7:26 PM
To: Public Hearing
Subject: Modification to route 275

Will the modification include running on Sunday's?

Gibbons, Beth

From: Matt Burb <mattsketchup@gmail.com>
Sent: Friday, July 31, 2020 4:17 PM
To: Public Hearing
Subject: Public Hearing

I am not in favor of elimination of local service along Baldwin Road in Pontiac. Either the 753 should be kept or the 450 extended to Great Lakes Crossing as well.

Gibbons, Beth

From: Tammi Mathis <tmathis165@gmail.com>
Sent: Monday, August 3, 2020 2:05 PM
To: Public Hearing
Subject: Re: Baldwin Bus

The Baldwin route that goes from downtown to Great Lakes Crossing. It runs Monday through Saturday and on Sunday it stops midway and does the Northhill Farms route.

There are a number of low income and disabled and elderly people on the Baldwin route. It is either 759 or 753 I believe. Plus the homeless shelter and the senior housing and the different assistance people get from the Baldwin Center. There is also the place on Caesar Chavez that helps people.

Sent from my iPhone

> On Aug 3, 2020, at 10:56 AM, Public Hearing <PublicHearing@smartbus.org> wrote:

>

> Tammi,

> Can you please confirm which route you are referring to?

>

> -----Original Message-----

> From: Tammi Mathis [mailto:tmathis165@gmail.com]

> Sent: Friday, July 31, 2020 6:51 PM

> To: Public Hearing <PublicHearing@smartbus.org>

> Subject: Baldwin Bus

>

> I think it would be horrible to end that bus especially with the homeless shelter, soup kitchen, clothes closet and other help for disadvantaged people on that route. There are also a number of older people and disabled people that use that route to shop, and pick up prescriptions.

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>

> Tammi A. Mathis

> 207-272-9103

>

>

Gibbons, Beth

From: Christina Otto <christianaotto06@gmail.com>
Sent: Monday, August 3, 2020 5:38 PM
To: Public Hearing
Subject: Smart Rider Changes

Hello I am a frequent rider of Smart for work I think you should have bus to Great Lakes Crossing I would enjoy that I have never been.

Gibbons, Beth

From: Sheldon Larky <sheldonlarky@aol.com>
Sent: Thursday, August 6, 2020 4:02 PM
To: Public Hearing
Subject: Proposed extension to Route 760

The proposed extension of Route 760 to the Meijer's Store on Telegraph and Twelve Mile Roads in Southfield should occur for four reasons.

1. It will provide connectivity to the routes serving Twelve Mile Road at Telegraph.
2. It will enhance the SMART image by better public exposure to the system.
3. It will be safer for the drivers who have to wait at the side of the road in front of 30800 Telegraph Road before their eastern start.
4. It will be safer for motorists traveling north on Telegraph Road intending to turn east on Thirteen Mile Road since they no longer will be prevented from using the right lane now occupied by the idling 760 bus.

Shel Larky
sheldonlarky@aol.com

Gibbons, Beth

From: Alisha Henderson <arishipooh82@outlook.com>
Sent: Monday, August 10, 2020 11:29 AM
To: Public Hearing
Subject: SMART Public Hearings comment

I just wanted to comment on the 462 FAST Woodward to Great Lakes Crossing route. I think this will be a better idea instead of having to wait up to an hour and a half extra to transfer to the 753 Baldwin route in Pontiac. Those two routes never connected when I get to Pontiac and will have to always wait, which is time consuming. This route change will be easier instead of waiting on an extra bus to get to Great Lakes Crossing.

-Alisha Henderson

Gibbons, Beth

From: Josh Lewis <trey7171@icloud.com>
Sent: Monday, August 10, 2020 11:46 AM
To: Public Hearing
Subject: Please make those changes for the 275 & 462 bus.

Sent from my iPhone

Gibbons, Beth

From: J Ann <annj082432@gmail.com>
Sent: Thursday, August 13, 2020 11:01 AM
To: Public Hearing
Subject: 08/19/20 public meeting

Greetings

I would like to know since the proposal for the 760 to extend to the Meijer on Telegraph and 12 Mile how is the 740 affected if so?

Also has there been any discussion of the routes to begin earlier during week? A possible Sunday availability for riders in the west side of Woodward Avenue?

Please explain, I look forward to a response.

Thank you

Gibbons, Beth

From: Joanna Farley <joannafarley64@gmail.com>
Sent: Thursday, August 13, 2020 2:06 PM
To: Public Hearing
Subject: Defending use of bus 753

To all concerned: I take the 753 to work almost every day. A different bus would mean a longer walk to a bus stop. Also a lot of poorer people who are homeless or disabled live on or around those routes. Would like to speak up on their behalf!!! I think cutting the Baldwin 753 would be a lot of hardship on people living in Pontiac. I would plea to keep the 753. For me personally it would be harder in the winter months to have to walk to a further stop. Please understand the needs of the community to which you are trying to change. Your deep consideration to the needs of those who are more challenged would be greatly appreciated by keeping the 753 bus route!! Thanks for hearing us out! God bless all involved at the services that have already been provided. Thank you and God Bless. Prayers going up!!!!!!!!!!

Gibbons, Beth

From: Chuck Altman <caltman@rocketmail.com>
Sent: Thursday, August 13, 2020 5:30 PM
To: Public Hearing
Subject: Public Comment about Proposed Route Modifications

First off, thank you for the service that SMART provides. Before Covid19 I was pretty daily rider.

My comment is about a modification that was originally listed in the SmartPath effort, but is not part of the current proposed changes.

A while back the westbound 730 route traveled down 11 Mile through Royal Oak and Huntington Woods until it turned south on Coolidge to 10 Mile. That was a route that I could use, as I live off of 11 Mile by Woodward. However, at some point the route changed so that the westbound 730 bus goes south on Washington in Royal Oak. What bothered me about that change is that I was unaware that that change had been under consideration. Further, I was unaware of the rationale for the change (and still am).

I write this because if I understood the SmartPath plan correctly, the westbound 730 was going to return to its original route in which it turned south on Coolidge. I was disappointed to see that it is not included in the proposed changes, as I understood it to be a phase 1 change.

I hope that change is still a possibility.

Charles Altman
212 Baker St. #205
Royal Oak, MI 48067
248 398-2852

Gibbons, Beth

From: Carolyn Stancil <carolynstancil123@gmail.com>
Sent: Thursday, August 13, 2020 5:47 PM
To: Public Hearing
Subject: 462 route north to Great Lakes Crossing

I am very supportive of the proposed extension of Woodward 462 to Great Lakes Crossing. I board southbound at Across St. Joseph Friday through Tuesday (5 days) for work and would need the Southbound 462 from Great Lakes Crossing to return to the St. Joseph's Pontiac stop.

This route change would eliminate the need for a connection to route 462 from the Phoenix Center. absolutely has my support.

Thank you. Please contact me if you have any questions.

Carol Stancil

Gibbons, Beth

From: Melinda Saylor <melindansaylor@gmail.com>
Sent: Friday, August 14, 2020 10:23 AM
To: Public Hearing
Subject: Bus Stop Elimination

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct

I
Melinda

Melinda N. Saylor
melindansaylor@gmail.com
(c) 248-388-0301

Gibbons, Beth

From: Pam and David Bird <pdbird@att.net>
Sent: Friday, August 14, 2020 10:43 AM
To: Public Hearing; Heather Duenas
Subject: Elimination of SMART Bus Stop

We have heard SMART is considering elimination of the bus stop at Baldwin and Virginia/Tacoma Ct in Pontiac. For many years, we have done volunteer work at the important charity organization - Baldwin Center - near to the bus stop and are aware that its clients and area residents rely on the bus stop for transportation. For a number, SMART is their only means of transportation. If this bus stop is eliminated, the next nearest one is about a mile away, which will cause a real hardship on area residents and Baldwin Center clients. We are asking SMART to keep the Baldwin and Virginia/Tacoma Ct bus stop. Thank you.

Gibbons, Beth

From: Ted Tansley <tdtansle@gmail.com>
Sent: Friday, August 14, 2020 10:57 AM
To: Public Hearing
Subject: Public Comment

Hello,

As part of your restructuring , I think it would be great to further consider connecting routes to built trail routes in Oakland County. My parents live north of Rochester and the only way I can get there without being picked up by a car is to take the Paint Creek Trail to Adams road. Being able to directly connect to one of the trails in the area that gets me to their location would be a game changer for my mobility to the area. Riding on the street is not an option where most streets allow motor vehicles to go 45mph+ creating a deadly situation for myself I would prefer to avoid.

If the bus route that connected to Oakland University was to extend into Rochester, I would be able to easily complete my trip. As it stands, I can only take the FAST route to a not particularly pleasant intersection in Pontiac and ride the Clinton River Trail to Paint Creek Trail which takes a significant amount of time.

Thanks,

--

Ted D. Tansley
Earned Media
Connect on LinkedIn

Gibbons, Beth

From: murphy2@bignet.net
Sent: Friday, August 14, 2020 11:15 AM
To: Public Hearing
Subject: Public Hearing comment on elimination of Route 753, extension of 462 FAST

To Whom It May Concern:

I feel that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area that depend upon it for their only transportation. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I strongly, but respectfully, request that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Timothy Miller

Gibbons, Beth

From: Barbara Prinzi <barbara.prinzi@gmail.com>
Sent: Friday, August 14, 2020 11:49 AM
To: Public Hearing
Subject: SMART Bus Stop at Baldwin and Virginia/Tacoma Ct.

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

As a concerned citizen, I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Barbara D. Prinzi

Gibbons, Beth

From: Karen Moore <karenm@sanctumhouse.org>
Sent: Friday, August 14, 2020 11:51 AM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

Karen G. Moore
Sanctum House - Executive Director
248-574-9373 ext. 101
karenm@sanctumhouse.org
www.sanctumhouse.org

#ENDIT

Watch our new 10 minute video: <https://vimeo.com/320506786?fbclid=IwAR3ymwhRbhQ1Ox4g-hxxyR83RfgHzj4AD9Jqgs9cHNt1J7aiZ43pmoZKrjQ>

For more information, see our front page article in the Detroit Free Press: <https://www.freep.com/story/news/2017/12/12/sex-human-trafficking-sanctum-house/901453001/>

Gibbons, Beth

From: Mary Doris <docMD625@comcast.net>
Sent: Friday, August 14, 2020 11:54 AM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST



PLEASE HELP OUR COMMUNITY

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Respectfully,

Mary Doris

Gibbons, Beth

From: Barbara Prinzi <barbara.prinzi@gmail.com>
Sent: Friday, August 14, 2020 11:55 AM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Barbara D. Prinzi

Gibbons, Beth

From: Patrick Scanlon <pscanlon137@yahoo.com>
Sent: Friday, August 14, 2020 12:01 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Regards,

Patrick Scanlon

Gibbons, Beth

From: Mark Sandstrom <msandstr@umich.edu>
Sent: Friday, August 14, 2020 12:18 PM
To: Public Hearing; k miller
Subject: Baldwin and Virginia

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Thank you for your consideration.

Mark Sandstrom
Ph 734.239.2196

Gibbons, Beth

From: Judith Campbell <judithamcampbell@gmail.com>
Sent: Friday, August 14, 2020 12:33 PM
To: Public Hearing
Subject: Bus Stop

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Sent from my iPad

Gibbons, Beth

From: Marina Trejo <mtrejo@haven-oakland.org>
Sent: Friday, August 14, 2020 12:50 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

Hello, it has recently come to our attention that a local bus stop is being considered for elimination. I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

We at HAVEN serve survivors of domestic violence and sexual assault that are in crisis – many of whom, due to fleeing their home and possessions while in fear for their lives, are without reliable transportation. The vast majority of our clients rely on public transportation for employment, medical support, government offices for identification and housing needs, as well as regular daily life. Lines of reliable transportation are essential to the community, especially those struggling.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Marina Trejo
Accountant



HAVEN
801 Vanguard Drive
Pontiac, MI 48341
O: 248-334-1284 x 323
F: 248-593-5167

We're more than a shelter. Learn about all of our services at www.haven-oakland.org

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Gibbons, Beth

From: Brenda Moragne <bmoragne@haven-oakland.org>
Sent: Friday, August 14, 2020 1:10 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Brenda J. Moragne
Director of Human Resources
HAVEN
801 Vanguard Drive
Pontiac, MI 48341
248-334-1284, Ext. 303
248-593-5167 Fax
bmoragne@haven-oakland.org

We're more than a shelter. Learn about all of our services or make a donation at www.haven-oakland.org

Gibbons, Beth

From: Jasmine Valentine <jvalentine@haven-oakland.org>
Sent: Friday, August 14, 2020 1:13 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

To Whom It May Concern:

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Be well,

Jasmine Valentine
Marketing & Development Manager
HAVEN
801 Vanguard Drive
Pontiac, MI 48341
O: 248-322-3705
C: 248-303-2571
Crisis Line: 877-922-1274

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Gibbons, Beth

From: Mary Ann Tournoux <maryann.tournoux@hygieia.com>
Sent: Friday, August 14, 2020 1:50 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

To: SMART leadership,

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct. This is a horrible time for further disadvantage our most vulnerable fellow citizens!

*Ken and Mary Ann Tournoux
Franklin, MI*

Gibbons, Beth

From: Blair Grinn <bgrinn@haven-oakland.org>
Sent: Friday, August 14, 2020 2:03 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

Hello,

I am a staff person at HAVEN, Oakland County's Center for the prevention and treatment of intimate partner violence and sexual assault. I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Thank you for your consideration,

Blair Grinn

HAVEN

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Gibbons, Beth

From: Kevin Miskowski <kevin.mm@sbcglobal.net>
Sent: Friday, August 14, 2020 3:04 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

I recently was informed and am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Regards,

Gibbons, Beth

From: Eric Linder <eelinder.46@gmail.com>
Sent: Friday, August 14, 2020 3:31 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

To whom it may concern: (and I hope it concerns many!)

The proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia / Tacome Court will be an extra burden to area residents in summer heat and in this time of a pandemic. I am told that Baldwin Center clients, members of the community, and the guests at the HOPE shelter nearby all use this bus stop. And the nearest bus stop without this one will be nearly a mile away on Montcalm.

It is bad enough that for the last 15 years or so the City of Bloomfield Hills to the south has forbidden the Woodward bus to stop ANYWHERE in BH city limit (Quarton Rd aka 16 mile to Hickory Grove). This policy has produced visible hardship to carless working men and women who must get out at either of the two borders in all kinds of weather and walk to work at restaurants, nursing homes and offices up and down that wealthy strip.

I urge that SMART maintain the Baldwin and Virginia / Tacoma Ct. stop and show itself better than Bloomfield.

Eric Linder, Township Resident and member of Christ Church Cranbrook, Bloomfield Hills.

Gibbons, Beth

From: Bob Vorbroker <rjv27106@aol.com>
Sent: Friday, August 14, 2020 6:13 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Regards,
Robert J. Vorbroker

Sent from my iPhone

Gibbons, Beth

From: Eric Linder <eelinder.46@gmail.com>
Sent: Friday, August 14, 2020 3:31 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

To whom it may concern: (and I hope it concerns many!)

The proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia / Tacome Court will be an extra burden to area residents in summer heat and in this time of a pandemic. I am told that Baldwin Center clients, members of the community, and the guests at the HOPE shelter nearby all use this bus stop. And the nearest bus stop without this one will be nearly a mile away on Montcalm.

It is bad enough that for the last 15 years or so the City of Bloomfield Hills to the south has forbidden the Woodward bus to stop ANYWHERE in BH city limit (Quarton Rd aka 16 mile to Hickory Grove). This policy has produced visible hardship to carless working men and women who must get out at either of the two borders in all kinds of weather and walk to work at restaurants, nursing homes and offices up and down that wealthy strip.

I urge that SMART maintain the Baldwin and Virginia / Tacoma Ct. stop and show itself better than Bloomfield.

Eric Linder, Township Resident and member of Christ Church Cranbrook, Bloomfield Hills.

Gibbons, Beth

From: Mel Carpenter <kmcent@comcast.net>
Sent: Friday, August 14, 2020 7:02 PM
To: Public Hearing
Subject: Bus Stop Retention

Fellow Citizens I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Sincerely

Mel Carpenter

*2340 Marissa Way
Shelby Twp, MI 48316*

Sent from my iPhone

Gibbons, Beth

From: Pastor Manisha Dostert <mdostert@christchurchcranbrook.org>
Sent: Friday, August 14, 2020 5:43 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

Dear Smartbus officials,

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

The clients who count on the work of both these excellent organizations (Baldwin Center and Hope Shelter) are trying so hard to make ends meet. It would be a travesty if public transportation, which is used by those who cannot afford other kinds of transportation, is hampered to the places meant to help them.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Thank you for your consideration.

Sincerely,
Pastor Manisha Dostert

*Pastor Manisha Dostert
Senior Associate Rector
Christ Church Cranbrook
Bloomfield Hills, Michigan
www.christchurchcranbrook.org
Meeting Jesus. Finding Joy. Sharing Beauty. Serving Others.*

Gibbons, Beth

From: Eileen Ball <eileenmball@sbcglobal.net>
Sent: Friday, August 14, 2020 5:44 PM
To: Public Hearing
Subject: SMART Bus Stop at Baldwin and Virginia/Tacoma Ct.

I am a volunteer at the Baldwin Soup Kitchen. I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Thank you for your consideration.

*Eileen Ball
3111 Bloomfield Crossing
Bloomfield Hills 48304*

Gibbons, Beth

From: Edee Franklin <edee@sanctumhouse.org>
Sent: Friday, August 14, 2020 5:36 PM
To: Public Hearing
Subject: The SMART bus route for Baldwin Center

As a citizen that serves an underserved population, human trafficking victims and homeless making it harder to get needs met I believe is a poor choice. Therefore, I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Edee Franklin

Be Well & Be Brave,

edee franklin
Founder, Sanctum House
edee@sanctumhouse.org
www.sanctumhouse.org
"We are a Solution"

248.229.6021 cell
248.574.9373 ext. 102 office
888.251.7112 fax

For more information, see our front page article in the Detroit Free Press: <https://www.freep.com/story/news/2017/12/12/sex-human-trafficking-sanctum-house/901453001/>

Watch our new 10 minute video: <https://vimeo.com/320506786?fbclid=IwAR3ymwhRbhQ1Ox4g-hxxyR83RfgHzj4AD9Jqgs9cHNt1J7aiZ43pmoZKrfQ>

Gibbons, Beth

From: rachneum <rachneum@aol.com>
Sent: Friday, August 14, 2020 5:01 PM
To: Public Hearing
Subject: Baldwin Center

August 14th, 2020

As a concerned citizen, I am requesting that SMART keep a bus stop at Baldwin and Virginia/Tacoma CT. This action could save a life

Tank you

Dr. Rachelle Neumann

Sent from my Samsung Galaxy smartphone.

Gibbons, Beth

From: Robert Daily <robert.daily@gm.com>
Sent: Friday, August 14, 2020 4:03 PM
To: Public Hearing
Subject: Public Hearing: elimination of Route 753, extension of 462 FAST

Hello,

I just learned about the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. This will create a hardship for people that live in that area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Thanks for your consideration,
Robert Daily

Nothing in this message is intended to constitute an electronic signature unless a specific statement to the contrary is included in this message.

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Gibbons, Beth

From: Edee Franklin <edee@sanctumhouse.org>
Sent: Friday, August 14, 2020 5:36 PM
To: Public Hearing
Subject: The SMART bus route for Baldwin Center

As a citizen that serves an underserved population, human trafficking victims and homeless making it harder to get needs met I believe is a poor choice. Therefore, I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Edee Franklin

Be Well & Be Brave,

edee franklin
Founder, Sanctum House
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For more information, see our front page article in the Detroit Free Press: <https://www.freep.com/story/news/2017/12/12/sex-human-trafficking-sanctum-house/901453001/>

Watch our new 10 minute video: <https://vimeo.com/320506786?fbclid=IwAR3ymwhRbhQ1Ox4g-hxxyR83RfgHzj4AD9Jqgs9cHNt1J7aiZ43pmoZKrjQ>

Gibbons, Beth

From: Eileen Ball <eileenmball@sbcglobal.net>
Sent: Friday, August 14, 2020 5:44 PM
To: Public Hearing
Subject: SMART Bus Stop at Baldwin and Virginia/Tacoma Ct.

I am a volunteer at the Baldwin Soup Kitchen. I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Thank you for your consideration.

*Eileen Ball
3111 Bloomfield Crossing
Bloomfield Hills 48304*

Gibbons, Beth

From: Pastor Manisha Dostert <mdostert@christchurchcranbrook.org>
Sent: Friday, August 14, 2020 5:43 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

Dear Smartbus officials,

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

The clients who count on the work of both these excellent organizations (Baldwin Center and Hope Shelter) are trying so hard to make ends meet. It would be a travesty if public transportation, which is used by those who cannot afford other kinds of transportation, is hampered to the places meant to help them.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Thank you for your consideration.

Sincerely,
Pastor Manisha Dostert

*Pastor Manisha Dostert
Senior Associate Rector
Christ Church Cranbrook
Bloomfield Hills, Michigan
www.christchurchcranbrook.org
Meeting Jesus. Finding Joy. Sharing Beauty. Serving Others.*

Gibbons, Beth

From: Rich <peacockrich54@gmail.com>
Sent: Saturday, August 15, 2020 10:10 AM
To: Public Hearing
Subject: Proposed elimination. Of Route 753, extension of 462 FAST

I am familiar with both Baldwin Center and HOPE shelter as my church, Troy First United Methodists, helps out with the services they provide. I have volunteered at both places numerous times and have gotten to know many of the clients and staff. Having the nearest bus stop be almost a mile away would be a hardship for many. I realize money is tight, but these folks need the current bus stop at Baldwin and Virginia/Tacoma Ct to remain.

Jan Peacock

Sent from my iPad

Gibbons, Beth

From: Julie Olsavsky <julieolsavsky@gmail.com>
Sent: Saturday, August 15, 2020 10:23 AM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

To whom it may concern:

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Julie Olsavsky

Rochester Hills, MI 48309

Gibbons, Beth

From: Michele Saxton <smssaxs@aol.com>
Sent: Saturday, August 15, 2020 11:44 AM
To: Public Hearing
Subject: Baldwin Center Bus Stop

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Gibbons, Beth

From: Jim Keimig <jhkeimig@mi.rr.com>
Sent: Saturday, August 15, 2020 1:39 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

Hello,

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Thank you,

James Keimig

Gibbons, Beth

From: Troy Dostert <TDostert@cranbrook.edu>
Sent: Saturday, August 15, 2020 2:19 PM
To: Public Hearing
Subject: input regarding proposed elimination of Route 753 bus stop in Pontiac

To Whom It May Concern:

I am a member of Christ Church Cranbrook, and in that context it has been brought to my attention that the SMART bus stop at Baldwin and Virginia/Tacoma Ct. is in danger of being eliminated. Given the challenges that the residents of the Baldwin Center already face—challenges that have only gotten more serious in the era of the COVID-19 crisis—this seems an especially ill-advised decision. As you know, approximately 30% of Pontiac residents are without reliable transportation, rendering them highly dependent on busing as a way to travel to their place of employment, purchase groceries, etc. We at Christ Church Cranbrook have a long-standing partnership with the Baldwin Center, and the center's wholehearted opposition to this proposed change seems eminently justified. I urge you to reconsider this proposed change.

Thanks for your consideration of my input.

Sincerely,
Troy Dostert

Troy Dostert, Ph.D.
History and Social Sciences Department
Cranbrook Kingswood Upper School
39221 Woodward Ave.
Bloomfield Hills, MI 48304

(248)-645-3467
tdostert@cranbrook.edu

Gibbons, Beth

From: Carl James McCreary <knight.of.ggg@gmail.com>
Sent: Saturday, August 15, 2020 3:11 PM
To: Public Hearing
Subject: 275 Sunday service

We need a Sunday 275 smartbus also it would help out the healthcare janitorial staff at Pontiac General and the RITE AID night staff get home if the 275 ran till 11 pm.

Gibbons, Beth

From: AT&T <4coachman@att.net>
Sent: Sunday, August 16, 2020 11:13 AM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

Hello,

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Asalyn

Gibbons, Beth

From: Michelle Bueltel <bueltel.michelle@gmail.com>
Sent: Sunday, August 16, 2020 9:25 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

Public Hearing Comment regarding the elimination of Route 753

As a volunteer at Baldwin Center and HOPE Shelter I am concerned that the discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct will create a hardship for the people in the area. Community members as well as clients at Baldwin Center and HOPE Shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away. Many of these people rely on this bus to get to work, to social service appointments, to doctor appointments and for food. The loss of this stop will create a gap in the ability of this community to meet their needs.

I ask that SMART keep the stop at Baldwin and Virginia/Tacoma Ct.

Sincerely,

Michelle Bueltel

Gibbons, Beth

From: KEITH BAYLOR <keit858@comcast.net>
Sent: Tuesday, August 18, 2020 2:28 AM
To: Public Hearing
Subject: Route 753

Those of us whom live at North Hill Farms a lot of us disable need the 753 bus in order to get to Meijer supermarket to buy food. We also use this route to go to Great Lake Crossing to do shopping for those things that we need in order to live the lives we have in these days of Covid-19. Please keep this route going.

Gibbons, Beth

From: Tola, Linda <linda.tola@kitch.com>
Sent: Tuesday, August 18, 2020 7:47 AM
To: Public Hearing
Subject: transportation to downtown Detroit

Please consider returning the 830 Park and Ride Bus to allow workers transportation to downtown Detroit.



Linda Tola
Paralegal to Barbara A. Martin
KITCH DRUTCHAS WAGNER VALITUTTI & SHERBROOK
One Woodward Ave, Ste 2400
Detroit, MI 48226
Direct Line: (313) 965-2861
Fax: (313) 965-7403
linda.tola@kitch.com

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Gibbons, Beth

From: Colleen Monaghan <cmonaghan@haven-oakland.org>
Sent: Tuesday, August 18, 2020 12:21 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

To whom it may concern:

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop, as well as residents of HAVEN. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Colleen Monaghan

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Gibbons, Beth

From: Shirley Townsend <shirleyt2@OLHSA.ORG>
Sent: Tuesday, August 18, 2020 2:26 PM
To: Public Hearing
Subject: Cancellation of Route 753

This would be a severe impact to the community as many vital services for residence to access mental health services and other services for daily living activities.

I have lived in the area for over 50 years and have used this route to get to my job which was in the local area. So I know the community would be severely impacted back such a loss.

Many of the residents who do suffer from mental illness or have been recently released from a jail or prison utilize these routes to get to the needed services they so desperately need. I am sure the statistics will show that the baldwin area is a very impoverished area. One of the nonprofit agency I volunteer with supply bus tickets to released inmates and residents who use this busline on a regular basis.

I truly hope you reconsider that this 653 busline is the heart line of the City of Pontiac.



THE SENATE
STATE OF MICHIGAN

ROSEMARY BAYER

12TH DISTRICT

P.O. BOX 30036

LANSING, MI 48909-7536

PHONE: (517) 373-2417

FAX: (517) 373-2694

senrbayer@senate.michigan.gov

August 11, 2020

SMART Administrative Offices
535 Griswold Street
Suite 600
Detroit, MI 48226

Re: Proposed elimination of Route 753

To Whom It May Concern,

I am writing today to address the proposed elimination of Route 753. I strongly oppose this change and hope it will be reconsidered.

Currently this route stops near the Hope Warming Center and the Baldwin Center (a soup kitchen) on Baldwin Avenue in Pontiac. The proposed change would mean that the closest stop to the Hope Center and the Baldwin center would be on Montcalm which is over a mile away, with uneven pavement and often covered with snow and ice in the winter.

Hope Center alone serves over 110 unique individuals per month, 95% of whom use the SMART bus. Typically, these individuals use the bus to go to work, medical appointments and to look for housing. Consequently, this will cause undue hardship for hundreds of underserved individuals in this area. Many of the Hope and Baldwin Center guests have mobility issues and the walk would be unmanageable even in the best of weather. It will provide yet one more barrier to those who are already struggling with employment, lack of transportation and homelessness.

Additionally, this stop sits in middle of a residential area, serving families and seniors who rely on it for work, medical care and shopping essentials. This is a low-income area, one of the poorest zip codes in the entire state and heavily black and Hispanic. For many of the residents the bus service is their only transportation. The proposed change moves the stop away from a residential area to a more commercial area. This would cause hardship to those residents, many of whom would also be unable to transverse the distance to the proposed Montcalm stop.

In the best of times, and decidedly moreover in the middle of a pandemic which has decimated black and brown families, eliminating this route clearly contributes to the systemic racism and inequities this neighborhood already suffers from. It adds one more barrier for residents to overcome. Again, I want to state clearly that I strongly oppose this route elimination and believe

it would have a significant negative impact on residents in my district. I urge you to abandon this change.

Sincerely,

A handwritten signature in black ink that reads "Rosemary K. Bayer". The signature is fluid and cursive, with the first name "Rosemary" being larger and more prominent than the last name "Bayer".

Rosemary Bayer
State Senator, District 12

Gibbons, Beth

From: Clayton Smith <claysjournal@gmail.com>
Sent: Tuesday, August 18, 2020 10:13 PM
To: Public Hearing
Subject: public hearing

I ride the 275 and the 753 once a month. I would prefer to leave the routes the way that they are.

Gibbons, Beth

From: Valerie Derrick <granval46@gmail.com>
Sent: Tuesday, August 18, 2020 11:23 PM
To: Public Hearing
Subject: S,ART bis stp[at Ba;dwom amd vorgomoaTacp,e Ct.

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Sincerely,

*Valerie Derrick
Deacon, First Presbyterian Church Birmingham*

Gibbons, Beth

From: cartoonmeister <cartoonmeister@yahoo.com>
Sent: Wednesday, August 19, 2020 9:15 AM
To: Public Hearing
Subject: Public Comment

Dear Smart:

I would like to see crosstown busses on 9, 10, 11, 12, 13,14, 15 and 16 Mile road, etc. from the waterfront on the east side to the far west side almost to Ann Arbor. None of this zigzag business going up 13 and switching over to 14 and back and forth stuff.

Just straight across. It would be good also if they operated like the FAST busses with frequent service and limited stops.

Thank you
Alex Krentzin
Royal Oak

Gibbons, Beth

From: Arun Siddarth <echemarun@gmail.com>
Sent: Wednesday, August 19, 2020 11:04 AM
To: Public Hearing
Subject: Public Hearing

Dear Sir/Madam,

I am a regular rider of route 756 to Oakland University for over a year and I want my concern over the elimination of the Oakland University portion. I board at Perry street near Pontiac Road and my commute time would almost double if I have to transfer over to 752 at Phoenix centre.

Oakland University opens for students in fall and the perry-opdyke/walton area has a lot of cheaper apartment complexes where students/working commuters live. A lot of people using the bus to go to Oakland University also happen to be students/temporary residents who don't tend to drive or have cars. Even during the pandemic, I regularly see people getting on the bus at perry street/walton blvd/pontiac road and getting off at/near Oakland University. During this pandemic and moving further into the winter, it would pose a great hardship to take two buses and potentially commute 45 minutes for what would otherwise be a 20 minute bus commute/5 minute car ride.

Also, there are multiple routes serving Amazon Pontiac and I don't understand why 756 should be modified.

Thank you
Arun Sridhar

Gibbons, Beth

From: Richard Parker <parker-rick@hotmail.com>
Sent: Wednesday, August 19, 2020 11:08 AM
To: Public Hearing
Subject: Elimination of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct,

Please reconsider this elimination.

This bus stop is used by persons visiting both the Baldwin House and HOPE. The nearest bus stop, if this one is eliminated, is a mile away.

This would create additional hardship for those already in need, especially in the coming Fall rains and Winter weather.

Public transportation is essential to Pontiac, and the greater Oakland County, and maintains existing bus stops is essential.

Thank you for your consideration.

Richard Parker
Bloomfield Hills, MI
1st Presbyterian Church - Birmingham
parker-rick@hotmail.com

Gibbons, Beth

From: Noah Greco <noahjgreco@gmail.com>
Sent: Wednesday, August 19, 2020 12:53 PM
To: Public Hearing
Subject: Comments on 8/19 meetings

Hello,

I wanted to submit some written comments about the proposed route changes that will be addressed on 8/19, specifically the changes to route 752. For some background info, I'm 23 years old and I live in Rochester Hills. I currently attend Macomb Community College.

I think the proposed route is a great idea. Having Oakland University as a bus stop that will go into Pontiac and connect to other routes will be very nice, especially if the timetables match up and allow for easy transfers to the FAST 462 Woodward route. Being able to take my bike to the bus stop, and then get to Detroit with one transfer is a very exciting thought.

My biggest worry with the route is that the hours will be too restricted or that the frequency will be too low. Both of these could easily neuter any positive benefits that the route would have for people like me wanting to go into Detroit or for people commuting between Pontiac and Auburn Hills. I hope that these are not issues and that the proposed change goes through.

Thank you,

Noah Greco



Virus-free. www.avast.com

Gibbons, Beth

From: Gibbons, Beth
Sent: Wednesday, August 19, 2020 6:00 PM
To: Public Hearing
Subject: Twitter Post

Nixill

@ShadowFoxNixill

Here are the maps I was mentioning in the public hearing,

@smartbusorg

! I'll get those to your email in short order as well.

5:58 PM · Aug 19, 2020 · Twitter Web App

Gibbons, Beth

From: Windisch, Christian <christian.windisch@siemens.com>
Sent: Wednesday, August 19, 2020 6:25 PM
To: Public Hearing
Subject: Route 330 and 740

Hello,

I was wondering if there are any plans to extend bus line 330 further south on Haggerty Rd, for example ending it at Haggerty & 6 mile Rd instead of Haggerty & 10 mile? There are many businesses along this section on Haggerty Rd which would benefit from such an extension and there is currently no bus service at all in Novi, Northville, and Northville Township.

Likewise it would be good if line 740 could do the same extension towards the south until Haggerty&6 mile Rd so that we could cover Royal Oak and Warren (GM).

As an international business we have frequently international visitors (outside of the COVID-19 pandemic) who do not have a drivers license or do not want to drive in a foreign country. Also it would be good to offer alternatives to the daily commute by car to our staff members.

Best Regards,
Christian

Dr.-Ing.
Christian Windisch
Siemens Digital Industries Software
Simcenter Customer Support - Americas
Tel.: +1 (248) 697-0089
Mobile: +1 (248) 916-5882
christian.windisch@siemens.com
www.sw.siemens.com

SIEMENS
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Gibbons, Beth

From: Pam Casper <pam.casper27@gmail.com>
Sent: Wednesday, August 19, 2020 8:55 PM
To: Public Hearing
Subject: Public Hearing - Changes to Bus Routes in Pontiac

To Whom It May Concern;

Re: Public Hearing

The proposed elimination of 753 Pontiac-Baldwin Road bus route and the change to bus Route 752 that will shift from Summit Drive to County Center Drive and Telegraph Road are unconscionable.

Bus routes 753 and 752 are vital to individuals who receive services from CNS Healthcare, Easter Seals, and Honor Community Health. These agencies are vital safety net providers for low income individuals.

CNS Healthcare and Easter Seals provide specialty behavioral health services and have a contract with community mental health (Oakland Community Health Network). Honor Community Health is a Federally Qualified Health Center that provides primary care and some specialty healthcare services regardless of insurance status or ability to pay.

CNS Healthcare and Honor Community Health are located at 279 Summit Dr. in Waterford Twp. Easter Seals is located at 1685 Baldwin Ave in Pontiac.

A significant number of individuals who receive services at these agencies rely on SMART bus services. They can not afford Uber, Lyft, or taxi cabs. Transportation provided by Medicaid is not reliable.

I urge you to *not* eliminate bus route 753 and don't make the change to bus Route 752 that removes service to and from Summit Drive. These bus routes are lifelines for individuals to get health care at these safety net providers and to have access to the community in general.

Thank you for your time and consideration.

Sincerely,
Pamela Casper, R.N.
Oakland County Resident

Gibbons, Beth

From: Bill Vibbert <billvibbert82@aol.com>
Sent: Wednesday, August 19, 2020 10:17 PM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

To whom it may concern,

Please do not discontinue the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. because it will cause undue hardship for people in the area. My wife, my church, and I have been donating food and supplies to Baldwin Center since near the beginning of when the Pandemic caused things to shutdown, so I have been monitoring how many people Baldwin Center and HOPE have been helping. I believe Baldwin Center alone has provided brown bag lunches to just over 6000 people.

It is also my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I hope, especially during a Global Pandemic, things are not made more difficult for people who need all the help, we as a Community, should provide.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Thank you,
Bill Vibbert

Gibbons, Beth

From: Megan Shramski <MShramski@pontiac.mi.us>
Sent: Thursday, August 20, 2020 8:11 AM
To: Public Hearing
Subject: 275 S Telegraph Rte.

I submitted a suggestion at the August 19th Zoom Public Hearing. It appears I accidentally transposed my west and east when typing my comment.

Should have read:

On the 275 S Telegraph going south the riders are dropped off on the WEST side of the street, and cannot safely frequent businesses on the EAST side of street. Any consideration for a safe crosswalk in the area of Square Lk Rd ?

It did seem to be understood what I actually meant. Just wanted to clarify.

Councilwoman Megan Shramski

Gibbons, Beth

From: Amanda Clasman <aclasman@gmail.com>
Sent: Thursday, August 20, 2020 10:25 AM
To: Public Hearing
Subject: PROPOSED ROUTE CHANGES

To Whom it May Concern,

The proposed changes to Route 752 Pontiac would gravely hurt our community. I am witness to several people using that route to get their basic behavioral/mental Health needs at CNS Healthcare. Honor community Health, Genoa Pharmacy , and Elizabeth Lake Urgent Care are other medical facilities off this route. If you cut Summit Dr. off this route that could only create barriers for a population of people who need access to these services. Do you really want to make it harder on people to obtain their medications or to take care of their mental health? On this route there is also a charter school, this route would allow parents who are having car issues still get their children to school. There are already so many limitations for people without transportation in Michigan, please do not create more barriers for them.

Thank You,
Amanda Clasman

Gibbons, Beth

From: Mark Jones <mark.anderson.jones@gmail.com>
Sent: Thursday, August 20, 2020 10:32 AM
To: Public Hearing
Subject: Proposed changes in Route 762 & 763 - detrimental to the well-being of Oakland County residents with mental health & substance use disorders

To whom it may concern:

Currently, Routes 752 & 753 Provide critical access for persons in Oakland County getting mental health services from CNS Healthcare at 278 Summit Drive and Easter Seals at 1685 Baldwin Road. The changes proposed to the Pontiac bus routes would make it so individuals would have to walk about a half mile from the new bus routes for each of these agencies.

I noticed that additional stops were added to the 462 for HOPE/Baldwin & Chavez/Baldwin to make a couple of our key human service agencies accessible to the residents of Oakland County as they utilize those agencies.

I know the usage currently for the stops at CNS Healthcare and Easter Seals in Pontiac may be lower than merits such a change, but I would guess that COVID-19 and the use of telemedicine has reduced the numbers in 2020. I concede that measuring for potential need is rather difficult.

The need for bus service to these important stops is not just quantitative, but also qualitative. It ties into the stories of hope and recovery for those of us who need mental health services - particularly if one relies on public mental Heath services.

“Not everything that counts can be counted - not everything that can be counted counts”.

This quote is often wrongly attributed to Albert Einstein. It was actually from the sociologist William Bruce Cameron in his Introduction to Sociological Thinking back in 1963. He definitely was not discrediting data-driven decision making, but he was reflecting on the limitations of such decisions if the qualitative or narrative data is not considered.

Please consider the lives and the stories of those trying to recover from serious mental illness and substance use disorders who utilize these vital agencies - if not now, then in the coming weeks, months and years.

Thank you for your attention and consideration.

Sent from my iPhone
(248) 688-7863 (iPhone)

Mark Anderson Jones
486 E Marshall Street
Ferndale, MI 48220-2576
mark.anderson.jones@gmail.com

Gibbons, Beth

From: Deberah Giles <dgiles@cnshealthcare.org>
Sent: Thursday, August 20, 2020 11:39 AM
To: Public Hearing
Subject: bus routes

In this time, with mental health being at risk, it seems counter productive to eliminate routes, especially the Summit Route that goes to CNShealthcare Clinic and therapy services.

This e-mail and any files transmitted with it are confidential and intended solely for the use of the individual or entity to which they are addressed. If you are not the named addressee you should not disseminate, distribute or copy this e-mail. Please notify the sender immediately by e-mail if you have received this e-mail by mistake and delete it from your system. If you are not the intended recipient you are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this information is strictly prohibited.

Gibbons, Beth

From: Lori Corke <lori.corke@epsilonconversant.com>
Sent: Thursday, August 20, 2020 11:41 AM
To: Public Hearing
Subject: Public Hearing comment, elimination of Route 753, extension of 462 FAST

I am concerned that the proposed discontinuation of the SMART Bus Stop at Baldwin and Virginia/Tacoma Ct. will create undue hardship for people in the area. It is my understanding that Baldwin Center clients, community members, and guests at the nearby HOPE shelter use this stop. Without it, the nearest stop would be on Montcalm, nearly a mile away.

I ask that SMART keep a stop at Baldwin and Virginia/Tacoma Ct.

Thank you,

Lori Corke

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Gibbons, Beth

From: Netherrealm <netherrealm25@gmail.com>
Sent: Thursday, August 20, 2020 1:49 PM
To: Public Hearing
Subject: Public hearing

I don't think the 753 should be eliminated because alot of people use that bus including me to get to work every day.

Gibbons, Beth

From: Mozhgong Rajaei <mozhgongrajaei@gmail.com>
Sent: Thursday, August 20, 2020 2:06 PM
To: Public Hearing
Subject: Public hearing - August 19 statement

Hi,

I attended part of the virtual public hearing at 11:30am on August 19th but had to leave early for a work meeting. I would like to share a comment about the proposed changes:

I am a resident of Ferndale who works at Oakland University (OU). I have taken the bus from Ferndale to OU a couple of times but have been deterred by the extensive time requirement. I appreciate additional bus coverage from/to OU and surrounding areas, especially with the FAST buses. Prior to this, I would take the 462 Woodward FAST bus to the Phoenix Center and then take the 756 to OU (and reverse). There was a 20-25 minute lag between the busses at the Phoenix Center. I hope that the new 752 route will have a better synchronization with the Woodward FAST bus, and that it will be a practical route, with user-friendly timing/frequency, that residents from southern Oakland County can use to reach universities & businesses in northern Oakland County (and vice versa). While I greatly appreciate the speed of the FAST bus, that bonus is largely lost if the second portion of the trip is not efficient.

Thank you for your consideration and providing this opportunity for feedback. I have hopes and aspirations that more OU employees and students will utilize the Smart buses, so having practical routes is the first step to "sell" it to those who are unfamiliar with utilizing buses.

Mozhgong Rajaei
370 W Hazelhurst St
Ferndale, MI 48220

--

Mozhgong Rajaei (she/her/hers)
mozhgongrajaei@gmail.com

"Beauty and grace are performed whether or not we will or sense them. The least we can do is try to be there."
- Annie Dillard, *Pilgrim at Tinker Creek*

Gibbons, Beth

From: Matthew Mutch <mgmutch@yahoo.com>
Sent: Thursday, August 20, 2020 5:21 PM
To: Public Hearing
Subject: Summit Dr. Route

It would be a mistake to eliminate this route without providing a reasonable alternative. The bus system should be designed around supporting the community with transit to critical services such as CNS.

-Matthew Mutch

Sent from Yahoo Mail for iPhone

Gibbons, Beth

From: salvation.smith4@gmail.com
Sent: Thursday, August 20, 2020 5:30 PM
To: Public Hearing
Subject: Bus route 753

Hello , I would like bus route 753 to remain open.I rely on bus to get to Doctors at CNS healthcare . Thanks Jonathan Wong 734-233-8552 Southfield MI .

Gibbons, Beth

From: salvation.smith4@gmail.com
Sent: Thursday, August 20, 2020 11:17 PM
To: Public Hearing
Subject: Route 752&753

I need route 752 &753 to go to Doctors at Honor Health summit drive. Thank you Jonathan Wong 734-233-8552.

Facebook and Twitter Public Comments
Proposed Service Changes
September 2020

July 31, 2020

Hugo Cruz

umm, route 753 has a stop right in front of one of Pontiac's voting locations...? Also, does this mean that the 752's going to go to Great Lakes Crossing now?

Kevin Noell

What is with the 780 fifteen mile bus eastbound today? The bus that was supposed to get to livernois at 5:13pm never showed. The 6:13pm never showed either.

Anson Joey Hill

A small part me wishes that the 462 could have been extended into Waterford instead of to Great Lakes Crossing, but I'm okay overall with the changes.

Raphael Harlan

I hope you're not kidding me... You're eliminating the 753 route, why? That's the route that I use to go to Meijer... It would a bad idea to eliminate that route cuz others use it to go to the auburn hills Meijer

Joseph Valdez

When will the changes take effect?



Hugo Cruz

umm, route 753 has a stop right in front of one of Pontiac's voting locations...? Also, does this mean that the 752's going to go to Great Lakes Crossing now?

Like · Reply · Message · 2w



Kevin Noell

What is with the 780 fifteen mile bus eastbound today? The bus that was supposed to get to livernois at 5:13pm never showed. The 6:13pm never showed either.

Like · Reply · Message · 2w · Edited



Anson Joey Hill

A small part me wishes that the 462 could have been extended into Waterford instead of to Great Lakes Crossing, but I'm okay overall with the changes.

Like · Reply · Message · 2w



Raphael Ralph Tirrell Harlan

I hope you're not kidding me... You're eliminating the 753 route, why? That's the route that I use to go to Meijer... It would a bad idea to eliminate that route cuz others use it to go to the auburn hills Meijer

Like · Reply · Message · 2w



Joseph Valdez

When will the changes take effect?

Like · Reply · Message · 1w

August 3, 2020

Raphael Ralph Tirrell Harlan

I think you should keep the 753 route for local stops in Pontiac during the weekday and Saturday but have the 462 runs on the same route everyday including Sunday, even at late night hours, as the 753 when it comes to limited stops at Montclair, Kennett, Columbia, and Walton on both northbound on your way to Auburn Hills Meijer and southbound on Baldwin. I like the extension of route 752 since I live by that route and whether or not you do plan on adding 462 on the route 753 route, you should keep the Sunday schedule and extend the Sunday schedule into the late Sunday evening hours. Also you should offer Sunday service on both new telegraph routes so people can have routes on Sundays to work, business, grocery stores and more.



Raphael Ralph Tirrell Harlan

I think you should keep the 753 route for local stops in Pontiac during the weekday and Saturday but have the 462 runs on the same route everyday including Sunday, even at late night hours, as the 753 when it comes to limited stops at Montclair, Kennett, Columbia, and Walton on both northbound on your way to Auburn Hills Meijer and southbound on Baldwin. I like the extension of route 752 since I live by that route and whether or not you do plan on adding 462 on the route 753 route, you should keep the Sunday schedule and extend the Sunday schedule into the late Sunday evening hours. Also you should offer Sunday service on both new telegraph routes so people can have routes on Sundays to work, business, grocery stores and more.

Like · Reply · Message · 2w



Ronald E Sowinski Jr

What type of service adjustments?

Like · Reply · Message · 2w

August 8, 2020

MelindaDiva Walker

Why would you make the 13/14 mile bus go to 12 mile and telegraph that's too much. You already have the 12 mile going to Telegraph and you have the Telegraph bus it's self and you have the 405 going to 12 mile and Telegraph. That's just very inconvenient just leave the 13/14 mile the way it's is. Because it will be hard for drivers to turn around down there accident waiting to happen.

Brian Szymanski

Is that true I keep hearing that Meijer on 23 and Gratiot doesn't want smart buses going there if so where you going to go in the next parking lot over where you used to be is that all Meijer or is it just that Meijer in 23 and Gratiot I hopefully not because I go up there at Meijer a lot both of them and are you going to extend the route from Gratiot all the way to 26 Mile Road to Meijer you already had the one on 23 that goes to Meijer to 26

Rahsheem Allie

Whaaaaaaaaaat!

Antoinette Malone

Extending the route 462 FAST Woodward to Great Lakes Crossing would probably mean the elimination of Fixed Route 753 - Baldwin Road..whereas extension of route 760 13 Mile/14 Mile Crosstown to Meijer on Telegraph Road & 12 Mile Road would provide a somewhat easier transfer connection to the route 740 12 Mile Crosstown.



Antoinette Malone

Extending the route 462 FAST Woodward to Great Lakes Crossing would probably mean the elimination of Fixed Route 753 - Baldwin Road..whereas extension of route 760 13 Mile/14 Mile Crosstown to Meijer on Telegraph Road & 12 Mile Road would provide a somewhat easier transfer connection to the route 740 12 Mile Crosstown.

Like · Reply · Message · 1w



MelindaDiva Walker

Why would you make the 13/14 mile bus go to 12 mile and telegraph that's too much. You already have the 12 mile going to Telegraph and you have the Telegraph bus it's self and you have the 405 going to 12 mile and Telegraph. That's just very inconvenient just leave the 13/14 mile the way it's is. Because it will be hard for drivers to turn around down there accident waiting to happen.

Like · Reply · Message · 5d



Brian Szymanski

Is that true I keep hearing that Meijer on 23 and Gratiot doesn't want smart buses going there if so where you going to go in the next parking lot over where you used to be is that all Meijer or is it just that Meijer in 23 and Gratiot I hopefully not because I go up there at Meijer a lot both of them and are you going to extend the route from Gratiot all the way to 26 Mile Road to Meijer you already had the one on 23 that goes to Meijer to 26

Like · Reply · Message · 1w



Rahsheem Allie

Whaaaaaaaaaat!

Like · Reply · Message · 1w

August 11, 2020

Anson Joey Hill

I've been trying to see if there will still be service to The Auburn Mile Shopping Center with these current planned changes. If not, then it might be a good idea to fix the 462 to go past Great Lakes Crossing to service both Baldwin Commons and The Auburn Mile Shopping Centers. You also need to add bus stops closer to Baldwin Commons instead of the long walks that are required now.



Anson Joey Hill

I've been trying to see if there will still be service to The Auburn Mile Shopping Center with these current planned changes. If not, then it might be a good idea to fix the 462 to go past Great Lakes Crossing to service both Baldwin Commons and The Auburn Mile Shopping Centers.

You also need to add bus stops closer to Baldwin Commons instead of the long walks that are required now.

Like · Reply · Message · 6d · Edited

August 13th

Anson Joey Hill

You still need to find a way to add a bus stop at the corner of Brown and Baldwin Roads for easier access to Baldwin Commons Shopping Center.

Mustafa Ali

Good proposal!



Anson Joey Hill

You still need to find a way to add a bus stop at the corner of Brown and Baldwin Roads for easier access to Baldwin Commons Shopping Center.

Like · Reply · Message · 4d



Mustafa Ali

Good proposal!

Like · Reply · Message · 4d

Gibbons, Beth

From: Shepard, Lacey
Sent: Wednesday, August 12, 2020 12:48 PM
To: Public Hearing
Subject: Public Comment from Facebook

Follow Up Flag: Follow up
Flag Status: Flagged

Raphael Ralph Tirrell Harlan

August 4 @ 4:14 AM

Raphael Ralph

My feedback for proposed changes: I think you should keep the 753 route for local stops in Pontiac during the weekday and saturday but have the 462 runs on the same route everyday including Sunday even at late night hours, as the 753 when it comes to limited stops at montcolm, Kennett, Columbia, and Walton on both northbound on your way to Auburn hills meijer and southbound on Baldwin. I like the extension of route 752 since I live by that route and whether or not you do plan on adding 462 on the route 753 route, you should keep the Sunday schedule for route 752 and extend the Sunday schedule into the late Sunday evening hours. Also you should offer Sunday service on both new telegraph routes so people can have routes on Sundays to work, business, grocery stores and more.



Raphael Ralph Tirrell Harlan

Assign Conversation ▼



AUG 4, 2020, 4:14 AM

My feedback for proposed changes: I think you should keep the 753 route for local stops in Pontiac during the weekday and saturday but have the 462 runs on the same route everyday including Sunday, even at late night hours, as the 753 when it comes to limited stops at montcolm, Kennett, Columbia, and Walton on both northbound on your way to Auburn hills meijer and southbound on Baldwin. I like the extension of route 752 since I live by that route and whether or not you do plan on adding 462 on the route 753 route, you should keep the Sunday schedule for route 752 and extend the Sunday schedule into the late Sunday evening hours. Also you should offer Sunday service on both new telegraph routes so people can have routes on Sundays to work, business, grocery stores and more.



Lacee Shepard
Communications Coordinator



535 Griswold Ave, Suite 600
Detroit, MI 48226
Ph: 313.223.2155
Fax: 248.244.8610
LShepard@smartbus.org

9:46 AM



No not if the 462 fast is stopping every mile
that would mean a lot more walking for me

1:07 PM

Thank you for sharing that, Chris. I will add
this to the comment and submit it for
consideration!

Sent by Lacee Shepard [?]



Thank you very much



Lacee Shepard
Communications Coordinator



535 Griswold Ave, Suite 600

Detroit, MI 48226

Ph: 313.223.2155

Fax: 248.244.8610

LShepard@smartbus.org

WED 9:14 PM

please don't eliminate the 753 Pontiac bus a lot of people up and down Baldwin rely on that bus to get to work and get groceries.



8:17 AM

Hi, Chris. Thanks for sharing your feedback, these are the kind of comments we need to hear from riders before moving forward. I am going to document your comments, but first I wanted to check and see if you had a chance to review the proposed extension on the FAST 462? It will extend north along Baldwin Avenue from the Phoenix Center to Caesar Chavez. It also provides access to Meijer and Great Lakes Crossing. Do you think this will be a suitable substitute for your route to work and essential trips like groceries?



Sent by Lacey Shepard [?]

Gibbons, Beth

From: Shepard, Lacey
Sent: Thursday, August 13, 2020 1:23 PM
To: Public Hearing
Subject: Chris Whiteside Public Comment (through Facebook)

Follow Up Flag: Follow up
Flag Status: Flagged

Chris Whiteside
August 12
WED 9:14 PM

please don't eliminate the 753 Pontiac bus a lot of people up and down Baldwin rely on that bus to get get to work and get groceries.

*Asked if the modifications to FAST No not if the 462 fast is stopping every mile that would mean a lot more walking for me



Suggestions/Comments

Name: KEVIN CARROLL

Address: 110 KEMP

Email: _____ Cell Phone: 248-986-5590

I am in support of the
new changes.

Date: 8-20-2020 (more space on other side)



Suggestions/Comments

Name: Corey Rowe

Address: 1556 Charter Oak Drive Rochester Hills, MI 48309

Email: Coreyrowe@gmail.com Cell Phone: (810) 877-1216

Please consider extending evening service on the proposed
#790 Pontiac Crosstown past 6:00pm. Oakland University
and OCC students have expressed interest in using the bus
to reach later classes. For me personally longer service hours
would allow me to reach Detroit and Wayne State University
directly from Oakland University instead of driving to Troy
to board FAST.

Date: 8/20/20 (more space on other side)



Suggestions/Comments

Name: Janaye Pitts

Address: 101 Mechanic St. Apt #201

Email: _____ Cell Phone: (248) 881-8155

Date: 8/20/2020 (more space on other side)



Additional Comments

462 Fast go to Great lake Crossing is greatest idea
Visitor ~~and~~ getting on one bus straight to the mall and
back to the city of Detroit safely and it will help
people connect with the Flint bus quickly.
760 - Need to run a lil bit late on weekday, Saturday to grant
780 - Need to run on Sunday from Somerset to Graitot
752 - Need to run more late
295 - need to run on Sunday from 12 mile rd to Southland



Suggestions/Comments

Name: Rodney J Harper

Address: 608 Woodlake Dr

Email: harperrodnejb@gmail.com Cell Phone: 248-282-1567

I suggest you keep the stop at
Hammer Brown/Kennedy Elementary
as a cross walk and the Senior
need that stop and parents bus out
vehicles.

Big great job in the Virgin System.
Sincerely

Date: 8/20/20 (more space on other side)



Suggestions/Comments

Name: Lezel Jacobs

Address: 75 Ellwood St.

Email: lezeljacobs64@gmail.com Cell Phone: _____

4620 Brown Rd @ Costco & Menard
is a cross walk & light for traffic
etc. A stop on the Southbound side
allows customers to access Aldis &
other stores.

Date: 8/20/20 (more space on other side)



Suggestions/Comments

Name: _____

Address: _____

Email: lezeljacobs Cell Phone: _____

Electronic Board with Bustrino of next
Bus coming within 1-2 hr timespan

Date: 8/20/20 (more space on other side)



Suggestions/Comments

Name: _____

Address: _____

Email: lezeljacobs64@gmail.com Cell Phone: _____

1. A Better way of Keeping Schedules
(like @ 9 mile & Woodward Ferndale)
safe for customers to utilize & warmth

Hidden
2. Smoke Sensor to go off if someone starts
Smoking (sound like a bull horn) in a
shelters

Date: 8/20/20 (more space on other side)



Suggestions/Comments

Name: Sophia D. Armster
Address: 61 Leanne Lane, Pontiac, MI 48340
Email: sophiada04@gmail.com Cell Phone: _____

Put a drop off stop on Brown Rd at Aldi's and Menards
DON'T have the 462 Route running very late at night not midnight or 1am mall closes at 7pm now due to COVID
Shuttle buses to Amazon

Date: August 20, 2020 (more space on other side)



Suggestions/Comments

Name: Lezel
Address: _____
Email: lezelljacobs641@gmail Cell Phone: _____

462 Fast needs to stop @ 6mi
so I can get myself + walker on scooter safely (without extra D-Dot Woodward bus) to go onto 6mi

Date: 8/28/20 (more space on other side)

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,



Additional Comments

Institute the Saturday every
hour time back for 752 Route
Run 275 every half hour
do not break in two routes
Put new schedules in place
in stop signs better glass
to avoid schedules being removed
Have Phoenix Center and all
bus ~~shelters~~ shelters cleaned and
washed out more often Great
Lakes bus house. Keep 752 running
every hour as usual

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and
Virginian and Baldwin and Tacoma will be a hardship for me.
The proposed FAST route puts the nearest bus stop almost a
mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

Estimada audiencia pública SMART (Dear SMART Public
Hearing),

El cambio propuesto para interrumpir las paradas en Baldwin y
Virginian y Baldwin y Tacoma será una dificultad para mí (The
proposed change to discontinue stops at Baldwin and Virginian
and Baldwin and Tacoma will be a hardship for me.). La ruta
FAST propuesta coloca la parada de autobús más cercana a
casi una milla de distancia, en Montcalm (The proposed FAST
route puts the nearest bus stop almost a mile away, at
Montcalm.).

Reconsidere esta propuesta. Gracias. (Please reconsider this
proposal. Thank you.)

Sinceramente (Sincerely),

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and
Virginian and Baldwin and Tacoma will be a hardship for me.
The proposed FAST route puts the nearest bus stop almost a
mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

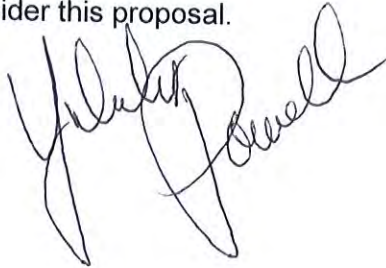
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Please reconsider this proposal.

Thank you.

Sincerely,



Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,



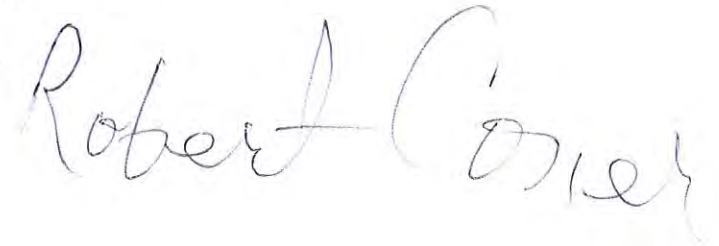
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Please reconsider this proposal.

Thank you.

Sincerely,



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Reconsidere esta propuesta. Gracias. (Please reconsider this proposal. Thank you.)

Sinceramente (Sincerely),



Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

 Myra R Marshall

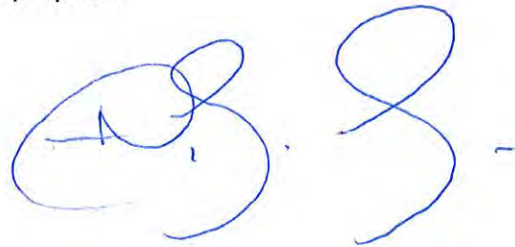
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Thank you.

Sincerely,

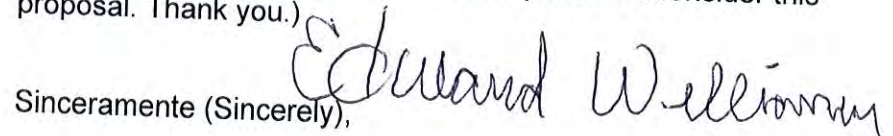


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Reconsidere esta propuesta. Gracias. (Please reconsider this proposal. Thank you.)

Sinceramente (Sincerely),

 Edward Williamson

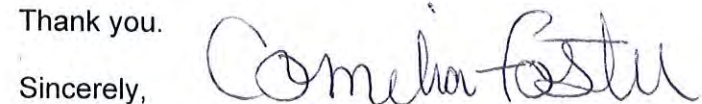
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The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

 Cornelia Foster

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

Willie H

mm

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

Betty Brackins
~~Betty Brackins~~

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

Mal

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

Danny Williams


Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,


Sandra C. St. Clair

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,



Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,




Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,


97 Poplar

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and
Virginian and Baldwin and Tacoma will be a hardship for me.
The proposed FAST route puts the nearest bus stop almost a
mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,




Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and
Virginian and Baldwin and Tacoma will be a hardship for me.
The proposed FAST route puts the nearest bus stop almost a
mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,



Jonathan Riddle
233 Baldwin Pointe
48342

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and
Virginian and Baldwin and Tacoma will be a hardship for me.
The proposed FAST route puts the nearest bus stop almost a
mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,



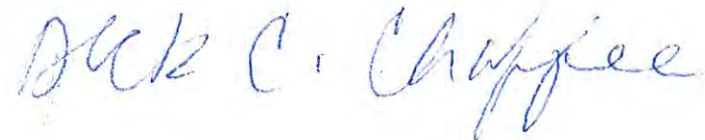
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The proposed FAST route puts the nearest bus stop almost a
mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,



Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,



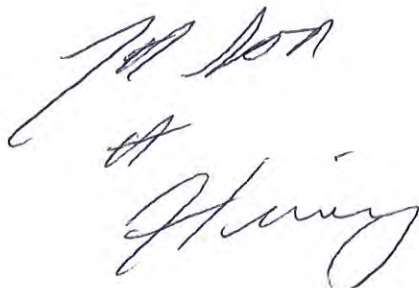
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The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,



Estimada audiencia publica SMART (Dear SMART Public Hearing),

El cambio propuesto para interrumpir las paradas en Baldwin y Virginian y Baldwin y Tacoma será una dificultad para mí (The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me.). La ruta FAST propuesta coloca la parada de autobús más cercana a casi una milla de distancia, en Montcalm (The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.).

Reconsidere esta propuesta. Gracias. (Please reconsider this proposal. Thank you.)

Sinceramente (Sincerely),



Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,



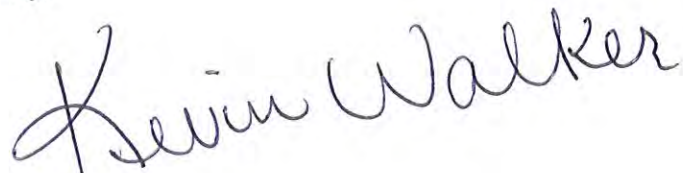
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The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

A handwritten signature in dark ink that reads "Kevin Walker". The signature is written in a cursive, flowing style.

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

A handwritten signature in blue ink that reads "CLIFF FORD". The signature is written in a stylized, blocky cursive font.

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

A handwritten signature in dark ink, appearing to be "John Smith". The signature is written in a cursive, flowing style.

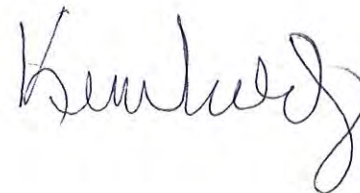
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The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

A handwritten signature in dark ink that reads "Kimberly". The signature is written in a cursive, flowing style.

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely, *William Vandecar*

Estimada audiencia pública SMART (Dear SMART Public Hearing),

El cambio propuesto para interrumpir las paradas en Baldwin y Virginian y Baldwin y Tacoma será una dificultad para mí (The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me.). La ruta FAST propuesta coloca la parada de autobús más cercana a casi una milla de distancia, en Montcalm (The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.).

Reconsidere esta propuesta. Gracias. (Please reconsider this proposal. Thank you.)

Sinceramente (Sincerely),

Felix Lopez

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

Christine Brown

31 CROSS

PONTIAC MI 48342

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely, *John Herron*

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely, *Charles Carter*

Estimada audiencia pública SMART (Dear SMART Public Hearing),

El cambio propuesto para interrumpir las paradas en Baldwin y Virginian y Baldwin y Tacoma será una dificultad para mí (The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me.). La ruta FAST propuesta coloca la parada de autobús más cercana a casi una milla de distancia, en Montcalm (The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.).

Reconsidere esta propuesta. Gracias. (Please reconsider this proposal. Thank you.)

Sinceramente (Sincerely), *Carmelo Ocasio*

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

Andrea Brown

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

Levi Dixon
Levi Dixon 8/12/2022

Estimada audiencia pública SMART (Dear SMART Public Hearing),

El cambio propuesto para interrumpir las paradas en Baldwin y Virginian y Baldwin y Tacoma será una dificultad para mí (The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me.). La ruta FAST propuesta coloca la parada de autobús más cercana a casi una milla de distancia, en Montcalm (The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.).

Reconsidere esta propuesta. Gracias. (Please reconsider this proposal. Thank you.)

Sinceramente (Sincerely),

Mary Converse

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely, *Anthony Harris*

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

Donald W. Smith

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

John A. Yerman

Dear SMART Public Hearing,

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Please reconsider this proposal.

Thank you.

Sincerely,



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Thank you.

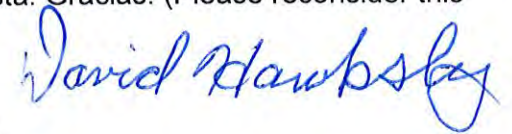
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Sinceramente (Sincerely),

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Please reconsider this proposal.

Thank you.

Sincerely,



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Please reconsider this proposal.

Thank you.

Sincerely,

Kash sta Jim

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

Jayne Petersen

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

Prout An

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

DAVID CRAIG
KANZ

Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,



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Please reconsider this proposal.

Thank you.

Sincerely,



Dear SMART Public Hearing,

The proposed change to discontinue stops at Baldwin and Virginian and Baldwin and Tacoma will be a hardship for me. The proposed FAST route puts the nearest bus stop almost a mile away, at Montcalm.

Please reconsider this proposal.

Thank you.

Sincerely,

Handwritten signature in blue ink, appearing to read "Alan Rush".

Dear SMART

Please keep the Baldwin Bus Stop. I need this bus stop to get to my doctor appointments. I need this bus stop to get to my vital documents. I need this bus stop to get my medications. Due to my health I am unable to walk long distances. I need for the Baldwin Bus Stop to stay so that I can get to these importation things in my life. This is a very important bus stop for me.

Dirk Reynolds

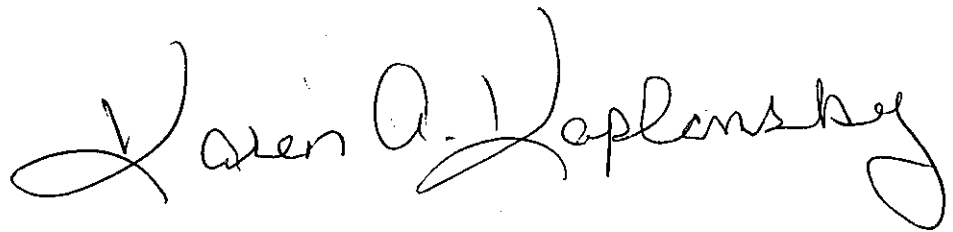
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Ava Morrow

Dear SMART

Please keep the Baldwin Bus Stop. I need this bus stop to get to my doctor appointments. I need this bus stop to get to my vital documents. I need this bus stop to get my medications. Due to my health I am unable to walk long distances. I need for the Baldwin Bus Stop to stay so that I can get to these importation things in my life. This is a very important bus stop for me.

Handwritten signature of Karen A. Haplensky in cursive script.

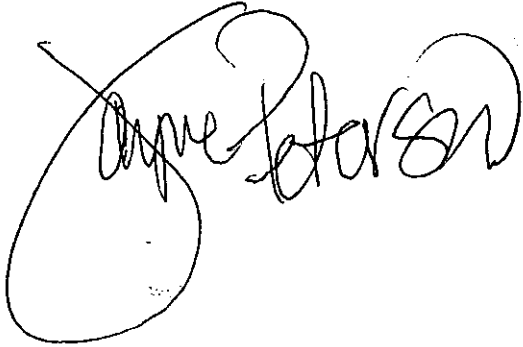
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DeAqunite Bradley

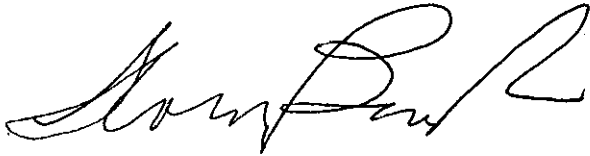
Dear SMART

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A handwritten signature in black ink, appearing to read "Anne Johnson". The signature is written in a cursive, flowing style. The first name "Anne" is on the left, followed by "Johnson" on the right. There is a large, loopy flourish on the left side of the signature, and the letters are connected in a continuous script.

Dear SMART

Please keep the Baldwin Bus Stop. I need this bus stop to get to my doctor appointments. I need this bus stop to get to my vital documents. I need this bus stop to get my medications. Due to my health I am unable to walk long distances. I need for the Baldwin Bus Stop to stay so that I can get to these importation things in my life. This is a very important bus stop for me.

A handwritten signature in black ink, appearing to read "Amy Paul". The signature is fluid and cursive, with a large, stylized initial "A" and a long, sweeping underline.

Dear SMART

Please keep the Baldwin Bus Stop. I need this bus stop to get to my doctor appointments. I need this bus stop to get to my vital documents. I need this bus stop to get my medications. Due to my health I am unable to walk long distances. I need for the Baldwin Bus Stop to stay so that I can get to these importation things in my life. This is a very important bus stop for me.

Caroline Foster

Dear SMART

Please keep the Baldwin Bus Stop. I need this bus stop to get to my doctor appointments. I need this bus stop to get to my vital documents. I need this bus stop to get my medications. Due to my health I am unable to walk long distances. I need for the Baldwin Bus Stop to stay so that I can get to these importation things in my life. This is a very important bus stop for me.

Karsh Sha J

Dear SMART

Please keep the Baldwin Bus Stop. I need this bus stop to get to my doctor appointments. I need this bus stop to get to my vital documents. I need this bus stop to get my medications. Due to my health I am unable to walk long distances. I need for the Baldwin Bus Stop to stay so that I can get to these importation things in my life. This is a very important bus stop for me.

SALVATORE ACCARDI

Dear SMART

Please keep the Baldwin Bus Stop. I need this bus stop to get to my doctor appointments. I need this bus stop to get to my vital documents. I need this bus stop to get my medications. Due to my health I am unable to walk long distances. I need for the Baldwin Bus Stop to stay so that I can get to these importation things in my life. This is a very important bus stop for me.

Karla Wright

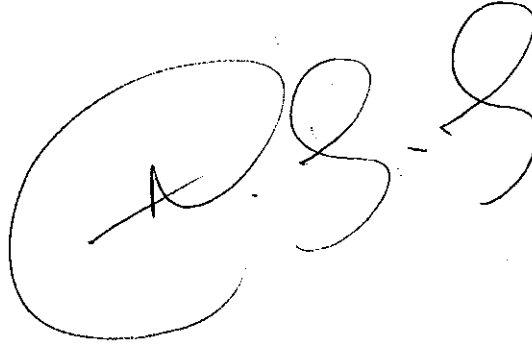
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Ronni Shenh

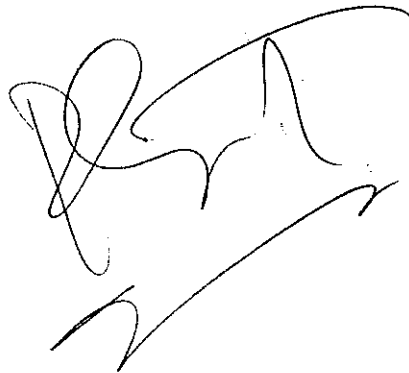
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A handwritten signature in black ink, appearing to be 'CS-S' or similar, with a large loop on the left and a smaller loop on the right.

Dear SMART

Please keep the Baldwin Bus Stop. I need this bus stop to get to my doctor appointments. I need this bus stop to get to my vital documents. I need this bus stop to get my medications. Due to my health I am unable to walk long distances. I need for the Baldwin Bus Stop to stay so that I can get to these importation things in my life. This is a very important bus stop for me.

A handwritten signature in black ink, consisting of several loops and a long horizontal stroke at the bottom.

Dear SMART

Please keep the Baldwin Bus Stop. I need this bus stop to get to my doctor appointments. I need this bus stop to get to my vital documents. I need this bus stop to get my medications. Due to my health I am unable to walk long distances. I need for the Baldwin Bus Stop to stay so that I can get to these importation things in my life. This is a very important bus stop for me.

Dave Pickens

DAVE PICKENS

8/13/20

Dear SMART

Please keep the Baldwin Bus Stop. I need this bus stop to get to my doctor appointments. I need this bus stop to get to my vital documents. I need this bus stop to get my medications. Due to my health I am unable to walk long distances. I need for the Baldwin Bus Stop to stay so that I can get to these importation things in my life. This is a very important bus stop for me.

Reginadd Carthron Jr

Dear SMART

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Steven Boyd

Dear SMART

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A handwritten signature in black ink, consisting of a stylized 'C' followed by a long horizontal line that curves upwards at the end.

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1. David Craig Katz

Dear SMART

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Donna Seaton

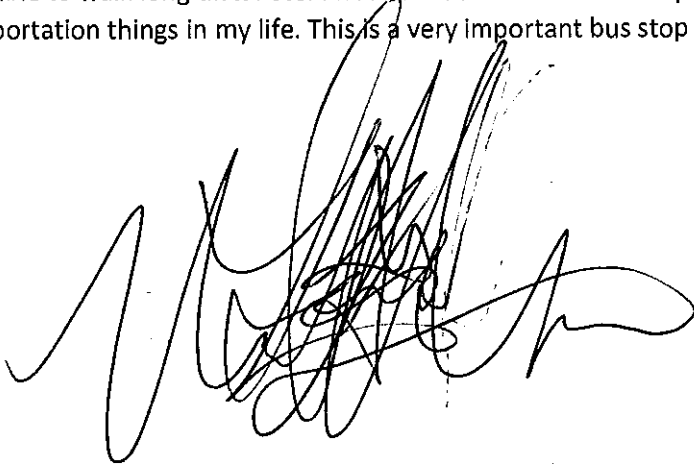
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Robert Lawrence

Dear SMART

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A handwritten signature in black ink, consisting of several overlapping loops and strokes, positioned below the main text block.

Dear SMART

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Anthony Harris

Dear SMART

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Alexandra Levin

Dear SMART

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Anthony Seale

Dear SMART

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Kimberly DeLoach

Dear SMART

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Bettie Robinson

Dear SMART

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Mr. Richard C. Watkins

Dear SMART

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Dominic Carter

Dear SMART

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Donald A. White

Dear SMART

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Philby Drake

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Mary VanBuren

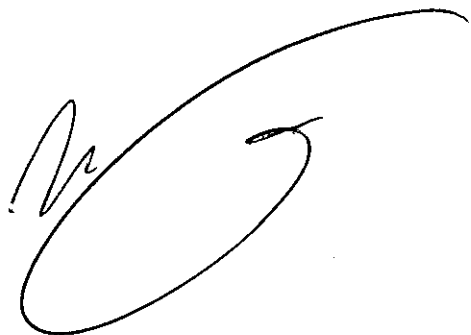
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Kimberly Shuler

Dear SMART

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A large, stylized handwritten signature, possibly reading 'Mr. G', written in black ink.

2020 ☺

Dear SMART

Please keep the Baldwin Bus Stop. I need this bus stop to get to my doctor appointments. I need this bus stop to get to my vital documents. I need this bus stop to get my medications. Due to my health I am unable to walk long distances. I need for the Baldwin Bus Stop to stay so that I can get to these importation things in my life. This is a very important bus stop for me.

Alan Rush

Dear SMART

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Christopher Magee

Dear SMART

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Larry K. Stein

Dear SMART

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Ronda Matlock

Public Meeting Sign In Sheet

Date: 8/20/2020Name: Cameron HosnerAddress: 2399 E. Walton Blvd, Auburn HillsEmail: chosner@essmichigan.org Cell Phone: 313/590-4287Name: LARRY BROOKS

Address: _____

Email: LDARNALL6 Cell Phone: 313 550 9918Name: Sheldon RobinsonAddress: 3155 DrexelEmail: _____ Cell Phone: 313 706 5117Name: Sophia D. Armster

Address: _____

Email: sophiada04@gmail.com Cell Phone: 248-453-4365Name: State Representative Brenda CarterAddress: 86 W Yale AveEmail: brendacarter29@gmail.com Cell Phone: 248-521-9632Name: REUBEN RICE BEYAddress: 18 FRONT ST PontiacEmail: no Cell Phone: 248 895-1008

Date: 8-20-20Name: Oneonta Smith

Address: _____

Email: Smith Oneonta @ Gmail.comCell Phone: 248-636-9909Name: Anthony Agee

Address: _____

Email: _____

Cell Phone: PH 248 332-3806Name: Rodney J. Harper

Address: _____

Email: harperrodney8@gmail.comCell Phone: 248-242-1567Name: Michael AustineAddress: Easterseals of MichiganEmail: Maustine@ESSMichigan.orgCell Phone: 248-520-6212Name: Wendy StundliferAddress: ESMEmail: Wstundlifer@essmichigan.orgCell Phone: 248-756-2196Name: Corey RoweAddress: Rochester Hills, MIEmail: coreyrowe@gmail.comCell Phone: (810) 877-1216

Date: 8-20-2020

Name: Thomas Yazbeck

Address:

Email: yazbeckt@msu.edu Cell Phone: 248-495-2870

Name: Janaye Pitts

Address:

Email: pitts2232@gmail.com Cell Phone: (248) 881-8155

Name: Elizabeth Kelly

Address: HOPE 249 Baldwin Ave Pontiac 48342

Email: ekelly@hopewarmingpontiac.org Cell Phone: 248 534 8747

Name: JERRY FLETCHER

Address: 139 STARLITE LN

Email: JERRY.Fletcher1524@yahoo.com Cell Phone: 248 678-4361

Name: Chris Northcross

Address: 168 Astorwood

Email: cnorthcross@comcast.net Cell Phone: 248-390-8299

Name: VAN GUSTAFSON

Address: 47450 Woodward Pontiac, MI

Email: VGUSTAFSON@PONTIAC.MI.US Cell Phone: 248.330.0775

SMART Public Hearing Meeting

Attendee Report

19-Aug-20

Webinar ID 916 7272 6624

Hearing #1: Actual Start Time: 8/19/2020 11:18:00 A

# Registered	# Cancelled	Max Concurrent Views
39	0	31

User Name (Original Name)

SMART Staff
User Name (Original Name)
Tony Vinson
Greg Lorenz
Andrew Thorner
Robert Cramer
Beth Gibbons
Dana Hilthon
Kevin Hobson Sr.
Melissa Hightower
Sean Stayskal
Toni Toth

User Name (Original Name)

Garrett Morgan
Jerry Fletcher
Wilbert Baber
Alexa K.
Steven Hawring
Selena
Frank
Dorothy Thompson
Theresa Boyer
Kermit Williams
Roger
Senator Bayer
Ese Ogunje
Robert Pawlowski

Email

garrettlmorgan100@gmail.com
jerryfletcher1524@yahoo.com
baberwilbert@yahoo.com
akalasz@chninc.net
creative@hexagoncreativedetroit.com
Selenabigface@gmail.com
frank_kalinski@yahoo.com
Dorothythompson18@gmail.com
theresa.boyer@att.net
kermit@mioaklandforward.org
gimmedat58@aol.com
SenRBayer@senate.michigan.gov
pkg9987@wmich.edu
robertpawlowski890@icloud.com

Chuck Altman	caltman@rocketmail.com
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janisse	jpitts@smartbus.org
Sean Preston	seanpreston116@gmail.com
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Ahuffman	2juicy2hot@gmail.com
Kim Robinson	kimrobinson1965@gmail.com
Heather	rising_star1966@yahoo.com
Neil G	neil@metrio.org
Cherish Brisbane	brisbanecherish5@gmail.com
lonherman	lonherman@hotmail.com
Joanna Farley	joannafarley64@gmail.com
Sherry A Wells	sherwells@tm.net
Cory Florence	coryf25@gmail.com
Richard	riadse96@gmail.com
Calley Wang	calleywang@gmail.com

Hearing #2: Actual Start Time: 8/19/2020 4:41:00

# Registered	# Cancelled	Max Concurrent Views
34	0	29

SMART Staff
User Name (Original Name)
Tony Vinson
Greg Lorenz
Andrew Thorner
Robert Cramer
Beth Gibbons
Dana Hilthon
Kevin Hobson Sr.
Melissa Hightower
Sean Stayskal
Vickie Jordan-Strugs
Toni Toth

User Name (Original Name)	Email
Councilwoman Megan Shramski	pontiacdistrict2@gmail.com
Wadsworth Sherrod	sherrod.emerson@student.oaklandcc.edu
Patricia Marks	pmarks@smartbus.org

Galaxy A20	smokey420powder@gmail.com
Corey Rowe	fv3309@wayne.edu
Mr. Henry - Wayne Driver (bigbe)	thomashenry2003@yahoo.com
Guest	roblynt@yahoo.com
Neil G	neil@metrio.org
Elizabeth Pilette	pilette.elizabeth@yahoo.com
Joanna Farley	joannafarley64@gmail.com
aaron	rex48238@gmail.com
aaron	rex48238@gmail.com
aaron	rex48238@gmail.com
aaron	rex48238@gmail.com
edward flowers	edwardflowers415@yahoo.com
daleym	daleym@oaklandchn.org
Bonnie	bonniepeelee@yahoo.com
Dennis	friends2den@gmail.com
Raphael Ralph Tirrell Harlan	raphaeltharlan@gmail.com
Sola Guinn	sola.guinn@gmail.com
Tom Yazbeck	yazbeckt@msu.edu
Christian	christian.windisch@siemens.com
Lois	loisshulman@comcast.net
Lizel	lezeljacobs641@gmail.com
M. Burton	mqueetie@icloud.com
Alison Chan	smartbus@alisonc.net
Arquisha Dunbar	arquisha.arquisha@yahoo.com
Galaxy Note9	kennymack5784@outlook.com
jaybird	jhardin@smartbus.org
GMae	gloria.mcelroy@comcast.net
Steven	smart@steven-h.net
William Pierce	williampierce31@aol.com
Sherry A Wells	sherwells@tm.net
Marlene Echols	marlene.echols@gmail.com

SMART Public Hearing Meeting

Question & Answer Report

19-Aug-20

Webinar ID 916 7272 6624

Actual Start Time: 8/19/2020 11:18:00 AM, Actual Duration (minutes) 116

#	Question	Asker Name	Asker Email
1	Wonderful changes! Telegraph service will be greatly improved. At 12 mile Meijer we need a raised raised concrete platform with bus access on both sides - critical for LEVEL loading of ADA, Senior and all passenger to ease loading with out requiring the lowering or deploy of ramp. Many problems at Taylor Meijer behind Wendy"s in the mud and passegers crossing in front of bus	Frank	smartbus@alisonc.net
2	For long routes did you ever think to have two buses meet each other face to face half way so Riders will make the next bus going further and have the buses do a turn to go back in their former direction. It would cut down the wait time, example 9&12 mile routes.	Ahuffman	fv3309@wayne.edu
3	To what extent would the extension of 462 FAST bus affect schedule adherence in the existing portion of the line?	Calley Wang	fv3309@wayne.edu
4	Hello, My name is Alexa and I am attending today from Community Housing Network's PATH team. Thank you for adding additional stops to proposed 462 route. Additional stops at chavez/baldwin and hope/baldwin center will be vital to the population whom utilizes HOPE and Baldwin center. This will be appreciated! How many stops would be made there daily?	Alexa K.	pontiacdistrict2@gmail.com
5	From Katie at Senator Bayer's office - the Senator greatly appreciates the recent changes to the 753 bus stops, particularly adding back in the Hope/Baldwin stop.	Senator Bayer	pilette.elizabeth@yahoo.com
6	will there be a westbound 12 mile bus on Sunday? If not why not?	lonherman	thomashenry2003@yahoo.co
7	I have been very fruestrated with the fast bus service. With low frequency and overcrowding buses are almost 10-20 minutes lates. There need to be a increase in frequency	Steven Hawring	rex48238@gmail.com
8	When do you anticipate being able to resume normal, pre pandemic frequency of service on routes?	Ramani Kakarala	pilette.elizabeth@yahoo.com
9	for Beth Gibbons what's going on with face masks on the buses? will it continue until 2021?	Wadsworth Sherrod	yazbeckt@msu.edu

10	I am of the understanding that during COVID, busses became free. Has a payment since been added or are rides still free? Thank you	Alexa K.	rex48238@gmail.com
11	Are passengers still boarding and de boarding from the rear door? Will we have to open the door ourselves to board and de board?	Ramani Kakarala	rex48238@gmail.com
12	Thank you guys for all that you guys do to get people from point A to point b around the metro Detroit area and for the people that live in the city of Detroit thank you so much I appreciate you guys.	Robert Pawlowski	rex48238@gmail.com

Actual Start Time: 8/19/2020 4:41:00 PM, Actual Duration (minutes) 74

#	Question	Asker Name	Asker Email
1	I'm broadly in favour of the Baldwin corridor service improvements, but I'm concerned about extending the 462 to do this. FAST Woodward doesn't have great on time performance. How will you balance lengthening an already long route and maintaining or improving its on time performance?	Alison Chan	frank_kalinski@yahoo.com
2	Just wanted to clarify, will the 790 be running later than the existing 756 or will service still end around 6:00pm? I've heard from students at Oakland University and OCC saying they wished the bus were a viable option for reaching evening classes, and I'd like to know if SMART has any plans in that regard.	Corey Rowe	2juicy2hot@gmail.com
3	Thank you!	Corey Rowe	calleywang@gmail.com
4	On the 275 S Telegraph Route- when riders are going south they are only dropped off on east side of street. My residents cannot safely cross to frequent businesses on the west side of street. Any consideration as to a safe crosswalk in that area.(Near Square LkRd?	Councilwoman Megan Shramski	akalasz@chninc.net
5	I'm glad to see the fast Woodward going to great lakes. Because the Phoenix center is getting sketchy	Elizabeth Pilette	SenRBayer@senate.michigan.gov
6	From Thomas from wayne terminal telegraph route how many buses are going to be on each routes	bigbe	lonherman@hotmail.com
7	Will there be express service on the 275/375 rather it be north or south bound?	aaron	creative@hexagoncreativedet
8	Any chance looking at bringing the Kercheval 610 back going into downtown. I	Elizabeth Pilette	kakarala25@gmail.com

9	Will there be a stop on 790 at Squirrel & Auburn?	Tom Yazbeck	sherrod.emerson@student.oa
10	I would like to thank all of the employees and drivers & management at SMART for all you have done during this pandemic. thank you may God bless you all	aaron	akalasz@chninc.net
11	Will the maps from your powerpoint be available for the public to view?	aaron	kakarala25@gmail.com
12	okay thank you	aaron	robertpawlowski890@icloud.c